9/9/2026

Dear Stakeholders

INVITATION FOR STAKEHOLDER CONSULTATION SESSION

DQS CFS Certification (M) Sdn Bhd would like to invite you to participate in the below stakeholder consultation session to gather your valuable sustainable inputs for the audited company as per details below:

Kepada Badan atau Orang Perseorangan yang berkepentingan

JEMPUTAN MENGHADIRI SESI MESYUARAT DENGAN PIHAK BERKEPENTINGAN

Perkara diatas adalah dirujuk. DQS CFS Certification (M) Sdn Bhd dengan ini menjemput pihak Tuan/Puan untuk menghadirkan diri ke sesi perundingan untuk mendapatkan maklumbalas untuk syarikat yand diaudit seperti dibawah:

Description / *Penyataan*	**Plantation/***Perladangan*	**Dealer/ POM / Operating facilities** *Peniaga/Perkilangan / Penapisan*
Client Name / *Nama Syarikat*	[Company]	***Serian Palm Oil Mill Sdn Bhd***
Audit Standard/ *Piawaian audit*	Choose an item.	MS 2530-4-1: 2022: General Principles for Palm Oil Mill including Supply Chain Requirements
Audit Date / *Tarikh audit*	Click or tap to enter a date. **to** Click or tap to enter a date.	7/10/2026 **to** 9/10/2026
Audit stage/*Peringkat audit*		Surveillance Audit 1
HQ Address / *Alamat HQ*		Wisma SALCRA, No. 1, Lot 2220, Block 26, MTLD, Jalan Dato Mohd Musa, 94300 Kota Samarahan, Sarawak
Listed Site(s) & location / *Unit tersenarai & lokasi*		4 Km, Kedup/ Mongkos Link Road, Off 13Km Paon Limau/ Mentung Marau Road, Off 20Km Serian/ Sri Aman Road, 94700 Serian, Sarawak.
Audit Team Members/ *Senarai pasukan juruaudit*	**Lead Auditor:** [Author] **Auditor (s):**	**Lead Auditor:** *Milton James Anak Adam* **Auditor (s):**

You may obtain the copy of a standard online at (https://mysol.jsm.gov.my/). Objective of the assessment is to seek views and opinions of stakeholder groups with regard to any oil palm management issue related to confirmation of compliance with legal, social, technical, economic, environmental and other requirements stipulated in the MSPO certification standards. This announcement is posted on the DQS website https://www.dqsglobal.com/en/about/accreditation-integrity/accreditation-and-notification/dqs-accreditations/mspo-stakeholder-notification-memo

Salinan standard boleh didapati secara atas talian (https://mysol.jsm.gov.my/). Tujuan audit adalah untuk mencari pandangan dan pendapat Badan atau Orang Perseorangan yang berkepentingan berhubung dengan sebarang isu pengurusan kelapa sawit yang berkaitan dengan pematuhan terhadap keperluan undang-undang, sosial, teknikal, ekonomi, alam sekitar dan lain-lain yang ditetapkan dalam piawaian pensijilan MSPO. Pengumuman ini disiarkan di laman web DQS https://www.dqsglobal.com/en/about/accreditation-integrity/accreditation-and-notification/dqs-accreditations/mspo-stakeholder-notification-memo

For any disputes/complaints/grievances or feedbacks to be treated confidentially, please submit your feedbacks via the following channels:

Untuk sebarang pertikaian / aduan / rungutan atau maklum balas yang dirawat secara rahsia, sila maklumkan maklumbalas anda melalui saluran berikut:

- Email: info@dqs.com.my
- Write in / Tulis kepada: DQS CFS Certification (M) Sdn. Bhd.
  Suite 56-4 Setia Avenue, Jalan Setia Prima SU13/S,
  Setia Alam, Seksyen U13, 40170 Shah Alam,
  Selangor, Malaysia.
- Call / Telefon: +603-3342 3259 and speak to our Customer Service Executive.
- Alternatively you can visit the following links to provide your complaints/feedbacks:
  Sebagai alternatif, anda boleh melawat pautan berikut untuk memberikan aduan / maklumbalas anda
  http://www.dqs.com.my/contact/feedback/ or https://www.dqs-holding.com/en/contact-us/contact-form-report-a-violation/

Thank you.

Sekian, terima kasih.

Yours faithfully / *Yang Benar,*

Name of Lead Auditor: [Author]

Audited Site: [Company]

Email address: xxxxxx

Name of Lead Auditor: Milton James Anak Adam

Audited Site: Serian Palm Oil Mill Sdn Bhd

Email address: milton.james@dqs.com.my

STAKEHOLDER FEEDBACK FORM *(Borang Maklumbalas Stakeholder)*

Site to be audited *(Lokasi untuk audit dijalankan)*	[Company]	Serian Palm Oil Mill Sdn Bhd
Audit date *(Tarikh audit)*	Click or tap to enter a date. **to** Click or tap to enter a date.	7/10/2026 **to** 9/10/2026

Stakeholder Information *(Maklumat Stakeholder)*

Name *(Nama)*	
Contact Number *(Nombor Telefon)*	
Email (if any)	
Address *(Alamat)*	
Organization (if relevant) *(Organisasi (Jika berkenaan))*	

Stakeholder Feedback *(Maklumbalas Stakeholder)*
(select whichever applicable) / *(Pilih mana-mana yang berkenaan)*

- Participation in MSPO consultation session *(Penglibatan dalam perundingan dengan pihak-pihak kepentingan)*

  ☐ YES: I will attend the stakeholder consultation during MSPO audit
  (YA: Saya akan hadir dalam sesi tersebut sewaktu audit MSPO dijalankan)
  ☐ NO: I will **not** attend the stakeholder consultation during MSPO audit
  *(TIDAK: Saya **tidak** akan hadir dalam sesi tersebut sewaktu audit MSPO dijalankan)*
  If YES, kindly select your preference
  (Jika YA, sila buat pilihan mengikut kesesuaian anda)

- Consent from stakeholder for information to be appeared in audit report
  (Persetujuan dari stakeholder sebagai maklumat yang akan dicatatkan dalam laporan audit)
  ☐ I agree for DQS to disclose my name as the party interviewed in the MSPO audit

(Saya bersetuju untuk DQS memaparkan nama saya sebagai pihak yang diwawancara semasa audit MSPO dijalankan)

☐ I prefer DQS to **not** disclose my name as the party interviewed in the MSPO audit
*(Saya memilih untuk DQS **tidak** memaparkan nama saya sebagai pihak yang diwawancara semasa audit MSPO dijalankan)*

- Other feedback (if any). This feedback will be highlighted by auditor during next on-site audit.
  (Lain-lain maklumbalas (jika ada))

_____

Name:

Date:

To be filled by DQS / Diisi oleh Pihak DQS
Lead Auditor Comments (elaborate briefly how is the above feedback been considered during the audit) / *Komen Jurulatih Utama (huraikan secara ringkas bagaimana maklum balas di atas telah dipertimbangkan semasa audit):*
Communication to the above stakeholder on the issuance of MSPO certificate to the above-mentioned site(s): *Komunikasi kepada pihak berkepentingan di atas mengenai pengeluaran sijil MSPO ke unit yang disebutkan di atas:* Date */ Tarikh*: Communicated by / *Berkomunikasi dengan*: Communicated via (email/phone call etc) / *Berkomunikasi melalui (e-mel / panggilan telefon dll):*