

# Malaysian Sustainable Palm Oil (MSPO)

## PUBLIC SUMMARY REPORT

### SOLID PALM OIL MILL BERHAD

<b>BR No</b>	50451730			
<b>Company Address</b>	100KM, Jalan Miri-Bintulu, Coastal Road, 98000 Miri, Sarawak			
<b>Audit Date</b>	<b>Start</b>	9 May, 2025	<b>End</b>	10 May, 2025
<b>Standard</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements			
<b>Type of Certification</b>	Individual Certification			
<b>Type of Assessment</b>	Surveillance Audit 4			

**Report prepared by:** Edward Agong Ajan

**Peer Reviewer by:** Remi Bin Rasidi

**Certification decision by:** Noorainie Awang Anak

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## SECTION 1.0 PUBLIC SUMMARY REPORT

### 1.0 Details of Certification Assessment

#### 1.1. Assessment information

<b>Audit Date</b>	9/5/2025 To 10/5/2025
<b>Type of Certification</b>	Individual Certification
<b>Scope of Certification</b>	<i>Sustainable management of a palm oil with a processing capacity of 60 MT/hour, including the receiving of Fresh Fruit Bunches (FFB), milling, storage and dispatch of Crude Palm Oil (CPO) and Palm Kernel (PK), applying the Mass Balance Supply Chain Model</i>
<b>Type of Assessment</b>	Surveillance Audit 4
<b>Method of Audit</b>	Onsite Audit
<b>MSPO Standards</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements

### 2.0 Details of Palm Oil Mill

#### 2.1 Site Information

<b>a. Management Representative</b>	
Ngu Miew Shien – Mill Manager	
<b>b. Contact Information</b>	
<b>Telephone</b>	085-680016
<b>Email</b>	solidpomb@gmail.com
<b>Website</b>	=

b. Details of MPOB License				
License No	Scope of Activity		Processing capacity (mt/hour)	Expiry Date
585537004000	No Aktiviti Berlesen 1 Menjual dan Mengalih 2 Membeli dan Mengalih 3 Menyimpan 4 Mengilang 5 Mengeksport	Keluaran Kelapa Sawit FFB, PK, CPO, SPO# FFB, PK, CPO# PK, CPO, SPO# FFB # SPO#	60	30/05/2026
c. Geographical Location				
GPS Coordinate				
3°44'20" N 113°35'38" E				
d. FFB Processed (MT)				
Previous Year Actual(mt) Period : Jan-Dec 2024	Previous Year Budget (mt) Period : Jan-Dec 2024	Annual budget (mt) Period: 2025		
446,467.62	420,000	440,000		
e. Crude Palm Oil Production (MT)				
Previous Year Actual(mt) Period : Jan-Dec 2024	Previous Year Budget (mt) Period : Jan-Dec 2024	Annual budget (mt) Period: 2025		
88,116.10	81,900	85,800		
f. Palm Kernel Production (MT)				
Previous Year Actual(mt) Period : Jan-Dec 2024	Previous Year Budget (mt) Period : Jan-Dec 2024	Annual budget (mt) Period: 2025		
17,744.93	16,800	17,600		

## 2.2 Certification Information

<b>MSPO Certificate</b>	Certificate No: 50451730 MSPO4-1-22 Date of Certification: 26.5.2021  Date of Expiry: 25.5.2026
<b>Other Sustainability Certification</b>	Name of Certification: ISCC EU (POI)  Certificate No: EU-ISCC-Cert -DE-129-35380894  Date of Certification: 4.2.2025  Date of Expiry: 3.2.2026
<b>Other Sustainability Certification</b>	Name of Certification:  Certificate No:  Date of Certification:  Date of Expiry:
<b>Other Sustainability Certification</b>	Name of Certification: -  Certificate No: -  Date of Certification: -  Date of Expiry: -

## 2.1 Location Map

Map showing geographical location, with close-up of the certified entity (mill) with geographical coordinate map of appropriate scale, showing the location and external boundary of the certified area.

**Mill: Soild Palm Oil Mill Bhd**  
**GPS Coordinate : 3°44'20" N 113°35'38" E**

Mill Name: SOLID PALM OIL MILL BHD  
GPS Coordinate (DMS): 3°44'20" N 113°35'38" E



### 3.0 Assessment Process

#### 3.1 Certification Body

##### 3.1.1 Audit Team Members

The qualification and competency criteria for the audit team members for this assessment as described below.

Name & Audit Role	Criteria	Description
Edward Agong Ajan  Lead Auditor	Education  <input checked="" type="checkbox"/> Tertiary <input type="checkbox"/> Post - Secondary	B. Sc (Forestry) UPM Serdang 1985
	Work Experience	More than 30 years' working experience in the plantation (oil palm and forestry), with various positions: Administrative Executive, Plantation Executive, Migrant Worker Coordinator, Environmental Quality Coordinator, Senior Instructor, Training Coordinator, Senior Assistant Manager, Plantation Manager, Plantation Development Manager, Public Relation Manager, Regional Manager. Last employment was in Papua New Guinea (2014). Now self employed as a freelancer. Used to be an EIA Consultant registered with Sarawak Natural Resources and Environmental Board (NREB).
	Training	Holds certificates as Auditor for ISCC-EU and PLUS (2017), MS2530:2013 (2015,2017), MS2530:2022 (2024), MSPO SCCS (2021), IMS ISO9001 and 14001 (2019), SA8001 (2022), SA8000 SAI (2024), IMS - ISO14001 and ISO45001 (2024), MPOB CoP (2017), and MTCC FMC (Natural Forests and Planted Forests) 2020. Attended MPOCC Training for MSPO Peer Reviewer (2017), Workshop on SIA Methodology and Practices (2024). A certified HRDCorp Trainer (2022) A certified trainer for MSPO new standard MS2530-2022 Attended online training on GHG ISO 14064-3 (2022) by DQS
	Auditing Experience	Among the first batch (pioneer) of MSPO Lead Auditors (2015) in Malaysia, conducted audits covering Malaysia,

		Indonesia and Papua New Guinea with more than 700 audit days.
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Name & Audit Role	Criteria	Description
Shahrizal Ridzuan Ambak  Auditor	Education  <input checked="" type="checkbox"/> Tertiary <input type="checkbox"/> Post - Secondary	Graduated from Diploma in Planting Industry Management (DPIM) from UiTM Pahang in 1999.
	Work Experience	Started in 1999 as Cadet Assistant Manager at Dynamic Plantation Sdn Bhd under IOI, diving deep into plantation operations. Worked through various roles, with the final position as Human Resource & Admin Manager.  From 2016, freelanced with DQS Certification Body, specializing in MSPO audits. Also, an endorsed trainer for MSPO 2.0 with DQS.
	Training	Has successfully completed 40 hours training in MS2530:2022, ISO 9001, SA 8000, IMS (14001 & 45001) lead auditor course, and ISCC
	Auditing Experience	Has experienced for more than Five (5) MSPO audit of various organization since 2016 and sustainability certification audits in ISCC since 2018.

### 3.2 Audit Plan

<b>Audit plan / Auditplan</b>	
	Version (date ) 15/04/2025      Ref. no. 50451730
Company name	Solid Palm Oil Mill Berhad
Site(s)	Solid Palm Oil Mill Berhad 100KM, Jalan Miri-Bintulu, Coastal Road, 98000 Miri

Standard(s)	MS 2530-4-1:2022: General Principles for Palm Oil Mill
Type of audit	Surveillance Audit 4
Type of certification	Individual Certification
Audit team	Edward Agong Ajan (EDW) Shahrizal Ridzuan Ambak (SRA)
Audit scope	<i>Sustainable management of a palm oil with a processing capacity of 60 MT/hour, including the receiving of Fresh Fruit Bunches (FFB), milling, storage and dispatch of Crude Palm Oil (CPO) and Palm Kernel (PK), applying the Mass Balance Supply Chain Model</i>
Audit language	English
Audit date	9/5/2025 to 10/5/2025
Audit criteria	
<ul style="list-style-type: none"> <li>– Requirements of the above-mentioned standard(s) /</li> <li>– Relevant statutory, regulatory and contractual requirements for the management system /</li> <li>– Process documentation of the management system developed by the client /</li> <li>– DQS Audit and certification regulations</li> </ul>	

## Audit objective(s)

### Surveillance audit 4

- Changes to the certified client and its management system /
- Verification continuous management system implementation /
- Review of effectiveness of measures arising from the previous audit (if applicable) /
- Confirmation of fulfillment of certification requirements /
- Enquiries on aspects of certification (Complaints)
- Review of any client's statements with respect to its certified operations (e.g. promotional material, website, use of DQS logos and marks, use of the certificate)
- Customer specific requirements /
- Others /:

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; department	Participants	Auditor(s)		R*
Day 1					EDW	SRA	No
0800-0830	Opening Meeting		Mill and Sustainability	Management representative Auditors	/	/	
0830 - 1200	<b>DOCUMENT REVIEW:</b> Principle 1 – Management Commitment & Responsibility	MS 2530:2022 Part 4-1					
	Malaysian Sustainable Palm Oil (MSPO) policy	4.1.1		PIC Principle 1	/		
	<i>New establishment</i>	4.1.2		PIC Principle 1	/		
	Existing site management	4.1.3		PIC Principle 1	/		
	Training and competency	4.1.4		PIC Principle 1		/	
	Economic and financial viability plan	4.1.5		PIC Principle 1	/	Shah	
	Commitment to contribute to local sustainable development	4.1.6		PIC Principle 1	/	Shah	
	Complaints and grievances handling	4.1.7		PIC Principle 1		/	
	Internal audit	4.1.8		PIC Principle 1		/	
	Management review	4.1.9		PIC Principle 1		/	
1200-1300	Lunch Break						
1300-1700	Document review – Principle 2 – Transparency 4.2.1 – Communication and consultation 4.2.2 – Traceability 4.2.3 – Transparent and fair price dealing	MS 2530:2022 Part 4-1		PIC Principle 2 Liaison Officer Traceability in charge HR Officer	/		

	4.2.4 – Ethical conduct						
1300-1700	Document review – Principle 3 – Compliance to legal and other requirements 4.3.1 – Regulatory requirements 4.3.2 – Land Use Rights 4.3.3 – Native customary rights	MS 2530:2022 Part 3-2		PIC Principle 3 Legal Officer		/	
1700	End of Day 1						

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; dep art me nt	Participants	Auditor(s)		R*
Day 2					EDW	SRZ	No
0800-1030	Site Visit – observation of activities Site Visit - weighbridge, reception, operation, waste management, ponds, WTP, workshop, tanks, mill area boundary Interviewing - employees / contractors / service providers / villagers		Mill	Mill Manager / Engineer	/		
	Site Visit – observation of activities Site visit – conditions and management of housing, creche, schools, canteen, stores, genset house, workshop, clinic, facilities Interviewing - employees, contractors (social / safety – employment / contract)		Mill	Mill Manager / Engineer		/	
1030-1200	<b>DOCUMENT REVIEW</b> Principle 4: Responsibility to social, health, safety and employment conditions 4.4.1: Social Impact Assessment (SIA)	MS 2530:2022 Part 4-1		PIC Principle 4		/	
	<b>DOCUMENT REVIEW</b> Principle 5: Environment, natural resources, biodiversity and ecosystem services 4.5.1 Environmental management	MS 2530:2022 Part 4-1		PIC Principle 5	/		
1200-1300	Lunch Break						

1300-1600	<b>DOCUMENT REVIEW (Cont)</b> Principle 4: Responsibility to social, health, safety and employment conditions 4.4.2: Employee’s safety and health 4.4.3: Employment conditions 4.4.4: Living conditions	MS 2530:2022 Part 4-1		PIC Principle 4		/	
	<b>DOCUMENT REVIEW (Cont)</b> Principle 5: Environment, natural resources, biodiversity and ecosystem services 4.5.2: Efficiency of energy use and use of renewable energy 4.5.3: Waste management and disposal 4.5.4: GHG emissions 4.5.5: Water Resources 4.5.6: Environmental conservation and protection 4.5.7: Zero burning practices	MS 2530:2022 Part 4-1		PIC Principle 5	/		
1600	Auditor Discussion			-	/	/	
1630	Audit Closing			All	/	/	
1700	End of Audit						

R\* - Remote auditing by using ICT: ~~yes, blended or no.~~

In the case of a remote audit, a risk analysis (CF33/CF34) was carried out in advance. The ICT used did not influence or hinder the effectiveness and the integrity of the auditing and the achievement of the audit objectives. The following ICT was used for the marked sessions:

### 3.3 Assessment Programme

#### 3.3.1 Assessment Programme

Mill	STAGE 2 / RA	AA1	AA2	AA3	AA4
	INSERT YEAR	INSERT YEAR	INSERT YEAR	2024	2025
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### 3.3.2 Previous Assessment

Type of assessment	Date of audit
Initial audit Stage 2	11/03/2019 - 13/03/2019
Surveillance Audit 1	08/03/2022 - 11/03/2022
Surveillance Audit 2	06/04/2023 - 08/04/2023
Surveillance Audit 3	29/04/2024 - 01/05/2024
Surveillance Audit 4	09/05/2025 - 10/05/2025 (2 <sup>nd</sup> cycle)
Recertification Audit	

#### 3.3.3 Next assessment

Date of certification	28/6/2024
Date of expiry	27/6/2029
Proposed next certification	9/5/2026
Next certification type	Recertification

### 3.3.4 Information on management units to be audited in five years cycle.

Solid Palm Oil Mill is a palm oil milling company of Solid Timber Group. It was commissioned in June 2014, located at GPS 3°44'20" N 113°35'38" E, about an hour and a half drive from Bintulu, Sarawak. The mill is certified with MS2530: 2022 Part 4.1 and MSPO SCCS, with FFB processing capacity of 60 mt/hr. It has undergone a full cycle of 5-year MSPO certification and now moving ahead for the next cycle of the revised MSPO standard. FFB are supplied by their estates and surrounding smallholders.

## 4.0 Summary of Audit Results

This audit was conducted using a sampling process to assess the effectiveness and efficiency of the management system, based on the audit trail established by the assessor. The conclusion of the audit is as follows:

- 1) Nil (0) Major Non-Conformity
- 2) Two (2) Minor Non-Conformities
- 3) Seven (7) Opportunities for Improvement (OFI)

All findings have been acknowledged by management, and a detailed summary is provided in this report.

### 4.1. Overview of non-conformities

Non-Conformity 1	NCR Ref. No	1-1730-AA4-25	Issuance Date	10/5/2025
MSPO clause	4.4.3.6	A transparent system for recording working hours, paid leave and overtime shall be implemented in accordance with legal requirements and/or provisions in the Collective Agreements. Overtime shall be mutually agreed, compensated at applicable rates and legal requirements.		
Statement of non-conformity	<p><b><i>Leave records confirm that all types of leave were documented but not updated.</i></b></p> <p>The management is unable to provide Annual Leave record. Reference made to the Sarawak Labour Ordinance, Duty to Keep Register Section 59 (1) - Every employer shall prepare and keep one or more registers containing such information regarding each employee employed by him as may be prescribed by rules made under this Ordinance</p>			
	<input checked="" type="checkbox"/>	Minor	<input type="checkbox"/>	Major

<b>Classification</b>	For Major issuance, repetitive issue on the specific objective evidence was found <input type="checkbox"/> Yes, immediate suspension <input checked="" type="checkbox"/> No
<b>Root Cause Analysis, Correction(s) and Corrective action(s)</b> <i>(to be completed by company)</i>	<b><u>Root Cause Analysis</u></b>  <b><u>Correction(s)</u></b>  <b><u>Corrective Action(s)</u></b>
<b>Evidence of effectiveness</b> <i>(to be completed by auditor)</i>	
<b>Conclusion</b>	Choose an item.
<b>Status</b>	<input type="checkbox"/> Open <input type="checkbox"/> Closed, on <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on Click or tap to enter a date. <input type="checkbox"/> Withdrawal, on Click or tap to enter a date.  <b>Remark:</b>

Non-Conformity 2	NCR Ref. No	2-1730-AA4-25	Issuance Date	10/5/2025
<b>MSPO clause</b>	4.4.4.2 Water quality analysis for domestic use from own water processing facility shall be done at least once a year.			
<b>Statement of non-conformity</b>	<b><i>No annual analysis for water quality for domestic use was conducted.</i></b>  The organisation does not conduct water quality analysis for domestic use from water processing facility at least once a year. This indicate the absence of bacteria count, Coliform and E. Coli ensuring the safety of water for domestic use.			
<b>Classification</b>	<input checked="" type="checkbox"/> Minor <input type="checkbox"/> Major			
	For Major issuance, repetitive issue on the specific objective evidence was found <input type="checkbox"/> Yes, immediate suspension <input checked="" type="checkbox"/> No			

<b>Root Cause Analysis, Correction(s) and Corrective action(s)</b> <i>(to be completed by company)</i>	<u>Root Cause Analysis</u>  <u>Correction(s)</u>  <u>Corrective Action(s)</u>
<b>Evidence of effectiveness</b> <i>(to be completed by auditor)</i>	
<b>Conclusion</b>	Choose an item.
<b>Status</b>	<input type="checkbox"/> Open <input type="checkbox"/> Closed, on <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on Click or tap to enter a date. <input type="checkbox"/> Withdrawal, on Click or tap to enter a date.  <b>Remark:</b>

#### 4.1.2 Summary and status of audit findings on previous year

The following non-conformities were identified during this audit

Category	NCR Ref. No	Previous year's status	Implementation of agreed corrective action
-		N/A	<input type="checkbox"/> Effective <input type="checkbox"/> Not effective <input checked="" type="checkbox"/> Not applicable

#### 4.1.3 Review and follow up on previous open audit findings

There are no open non conformities from the previous year's audit

#### 4.2 Overview of Opportunity for Improvement (OFI)

The following Opportunity for Improvement (OFI) were identified during this audit

No	MSPO Clause	Statement
1	4.2.1.1	It would be appropriate to communicate the procedure on Communication and Consultation to relevant stakeholders. The process is to be reviewed in the next audit.
2	4.2.4.1	It would be an improvement to ensure all relevant stakeholders are informed on the ethical conduct and anti-bribery and the system of how it is being carried out and monitored
3	4.2.4.2	It would be an improvement to maintain monitoring records on how the policy is being implemented and the overall ethical business and anti-bribery is being implemented.
4	4.5.2.1	It would be an improvement to monitor the trend of usage for both electricity and diesel over time based on a baseline.
5	4.5.3.1	It would be comprehensive to include in the Waste Management Plan - empty plastic bottles and other recyclable items as wastes to be properly handled and disposed.
6	4.5.3.3.	It would be an improvement to consider practising recycling of empty plastic bottles to reduce pollution to the environment.
7	4.5.5.1	It would be an improvement to include in the Workplace Inspection Report – a checkpoint on conditions of water piping and water tanks.

#### 4.3 Stakeholders Consultation

Stakeholder consultation process was conducted by taking samples from the list of stakeholders established by Solid Palm Oil Mill Berhad to capture the view, opinion, and expectation of interested parties as a result of operation run by the organization.

<b>1</b>	<b>Contacted stakeholders</b>	<b>School – SK Kita</b>
	<b>Response</b>	No input or comments were obtained from the schools.
<b>2</b>	<b>Contacted stakeholders</b>	<b>Transporter – MASB</b>
	<b>Response</b>	The interviewee is aware of MSPO requirements related to communication and consultation with the mill. No complaints and grievance. Payments are timely. No negative issue raised.
<b>3</b>	<b>Contacted stakeholders</b>	<b>Police Batu Niah</b>
	<b>Response</b>	No input or comments were obtained from the police.
<b>4</b>	<b>Contacted stakeholders</b>	<b>Jabatan Alam Sekitar, Miri</b>

	<b>Response</b>	No input or comment received from Jabatan Alam Sekitar Miri.
<b>5</b>	<b>Contacted stakeholders</b>	<b>Longhouse Community - Rh Sebuang</b>
	<b>Response</b>	Positive remarks on corporate social responsibilities accorded by the mill. No negative issues. They wish the good relationship with the mill will continue.
<b>6</b>	<b>Contacted stakeholders</b>	<b>MPOB Miri</b>
	<b>Response</b>	No input or comment received from MPOB Miri
<b>Management feedback</b>		The mill management took cognizance to the compilation of responses gathered from stakeholders, including issues that would require coordination and request from employees.
<b>Auditor comments</b>		The responses from stakeholders were presented to the mill management during the closing meeting and are well accepted. Any potential issues are to be addressed appropriately.

#### 4.4 Audit Summary and Recommendation for Certification

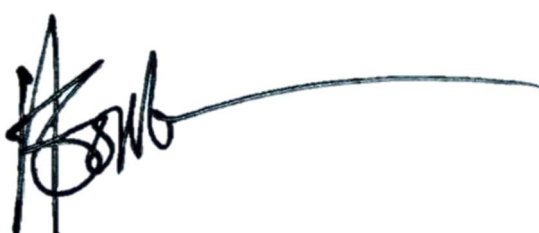

This report details the audit results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to MS 2530:4-1:2022, the audit team recommends to DQS:

- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification

#### 5.0 Official Acknowledgement of the Assessment Findings

	
<b>Lead Auditor: EDWARD AGONG AJAN</b>	<b>Management Representative: Tang Si Lui</b>
<b>Date: 5/3/2025</b>	<b>Date: 10/07/2025</b>