

# Malaysian Sustainable Palm Oil (MSPO)

## PUBLIC SUMMARY REPORT

### Suajaya Mahir Crop Sdn. Bhd. (Palm Oil Mill)

<b>BR No</b>	50452007			
<b>Company Address</b>	Lot 12, Balingian Land District, 96400 Mukah, Sarawak			
<b>Audit Date</b>	<b>Start</b>	6 January, 2025	<b>End</b>	8 January, 2025
<b>Standard</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements			
<b>Type of Certification</b>	Individual Certification			
<b>Type of Assessment</b>	Recertification 1			

**Report prepared by:** Edward Agong Ajan

**Peer Reviewer by:** Syahrizan Syahlan

**Certification decision by:** Noorainie Awang Anak

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## SECTION 1.0 PUBLIC SUMMARY REPORT

### 1.0 Details of Certification Assessment

#### 1.1. Assessment information

<b>Audit Date</b>	6/1/2025 To 8/1/2025
<b>Type of Certification</b>	Individual Certification
<b>Scope of Certification</b>	Sustainable management of a palm oil with a processing capacity of 45 MT/hour, including the receiving of Fresh Fruit Bunches (FFB), milling, storage and dispatch of Crude Palm Oil (CPO) and Palm Kernel (PK), applying the Mass Balance Supply Chain Model
<b>Type of Assessment</b>	Recertification Audit
<b>Method of Audit</b>	Onsite Audit
<b>MSPO Standards</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements

### 2.0 Details of Palm Oil Mill

#### 2.1 Site Information

<b>a. Management Representative</b>	
Hwong How Huon	
<b>b. Contact Information</b>	
<b>Telephone</b>	0138125957
<b>Email</b>	suajayaom@gmail.com
<b>Website</b>	www.wtk.com.my


b. Details of MPOB License				
License No	Scope of Activity		Processing capacity (mt/hour)	Expiry Date
618196004000	No Aktiviti Berlesen 1 Menjual dan Mengalih 2 Membeli dan Mengalih 3 Menyimpan 4 Mengilang	Keluaran Kelapa Sawit FFB, PK, CPO, SPO# FFB, PK, CPO# PK, CPO, SPO# FFB #	45	30/04/2025
c. Geographical Location				
GPS Coordinate				
2°50'46.60"N, 112°42'21.47"E				
d. FFB Processed (MT)				
Previous Year Actual(mt) Period : Jan - Dec 2024	Previous Year Budget (mt) Period : Jan - Dec 2024	Annual budget (mt) Period: Jan - Dec 2025		
279396.56	286580.30	286573		
e. Crude Palm Oil Production (MT)				
Previous Year Actual(mt) Period : Jan - Dec 2024	Previous Year Budget (mt) Period : Jan - Dec 2024	Annual budget (mt) Period: Jan - Dec 2025		
54515.65	56769	56597		
f. Palm Kernel Production (MT)				
Previous Year Actual(mt) Period : Jan - Dec 2024	Previous Year Budget (mt) Period : Jan - Dec 2024	Annual budget (mt) Period: Jan - Dec 2025		
11442.37	11263	11300		

## 2.2 Certification Information

<b>MSPO Certificate</b>	Certificate No: 50452007 Date of Certification: 3/3/2025  Date of Expiry: 2/3/2030
<b>Other Sustainability Certification</b>	Name of Certification: MSPO SCCS  Certificate No: 50452007 MSPO SCCS  Date of Certification: 3/3/2020  Date of Expiry: 2/3/2025

## 2.1 Location Map

Map showing geographical location, with close-up of the certified entity (estates) with geographical coordinate map of appropriate scale, showing the location and external boundary of the certified area.

<b>Estate: Suajaya Mahir Crop Sdn. Bhd. (Palm Oil Mill)</b> <b>GPS Coordinate : 2°50'46.60"N, 112°42'21.47"E</b>






Mill GPS Coordinates - 2°50'46.60"N, 112°42'21.47"E

### 3.0 Assessment Process

#### 3.1 Certification Body

##### 3.1.1 Audit Team Members

The qualification and competency criteria for the audit team members for this assessment as described below.

Name & Audit Role	Criteria	Description
Edward Agong Ajan  Lead Auditor	Education	B. Sc (Forestry) UPM Serdang 1985
	<input checked="" type="checkbox"/> Tertiary <input type="checkbox"/> Post - Secondary	
	Work Experience	More than 30 years' working experience in the plantation (oil palm and forestry), with various positions: Administrative Executive, Plantation Executive, Migrant Worker Coordinator, Environmental Quality Coordinator, Senior Instructor, Training Coordinator, Senior Assistant Manager, Plantation Manager, Plantation Development Manager, Public Relation Manager, Regional Manager. Last employment was in Papua New Guinea (2014). Now self employed as a freelancer. Used to be an EIA Consultant registered with Sarawak Natural Resources and Environmental Board (NREB).
	Training	Holds certificates as Auditor for ISCC-EU and PLUS (2017), MS2530:2013 (2015,2017), MS2530:2022 (2024), MSPO SCCS (2021), IMS ISO9001 and 14001 (2019), SA8001 (2022), SA8000 SAI (2024), IMS - ISO14001 and ISO45001 (2024), MPOB CoP (2017), and MTCC FMC (Natural Forests and Planted Forests) 2020. Attended MPOCC Training for MSPO Peer Reviewer (2017), Workshop on SIA Methodology and Practices (2024). A certified HRDCorp Trainer (2022) A certified trainer for MSPO new standard MS2530-2022 Attended online training on GHG ISO 14064-3 (2022) by DQS
Auditing Experience	Among the first batch (pioneer) of MSPO Lead Auditors (2015) in Malaysia, conducted audits covering Malaysia,	

		Indonesia and Papua New Guinea with more than 700 audit days.
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### 3.2 Audit Plan

<b>Audit plan / Auditplan</b>	
	Version (date ) 02/01/2024      Ref. no. 50452007
Company name	Suajaya Mahir Crop Sdn Bhd. (Palm Oil Mill)
Site(s)	<i>Suajaya Mahir Crop Sdn Bhd. (Palm Oil Mill) Lot 12, Balingian Land District, 96400 Mukah, Sarawak</i>
Standard(s)	MS 2530-4-1:2022: General Principles for Palm Oil Mill
Type of audit	Recertification Audit
Type of certification	Individual Certification
Audit team	Edward Agong Ajan (EDW)
Audit scope	Sustainable management of a palm oil with a processing capacity of 45 MT/hour, including the receiving of Fresh Fruit Bunches (FFB), milling, storage and dispatch of Crude Palm Oil (CPO) and Palm Kernel (PK), applying the Mass Balance Supply Chain Model
Audit language	English
Audit date	6/1/2025 to 8/1/2025
Audit criteria	See below
	<ul style="list-style-type: none"> <li>– Requirements of the above-mentioned standard(s)</li> <li>– Relevant statutory, regulatory and contractual requirements for the management system /</li> <li>– Process documentation of the management system developed by the client /</li> <li>– DQS Audit and certification regulations</li> </ul>

### Audit objectives:

#### Recertification audit

- Evaluation of the performance of the management system over the period of certification /
- Review of previous surveillance audit reports /
- Review of effectiveness of measures arising from the previous audit (if applicable) /

- Evaluation of effectiveness of the management system in its entirety in the light of internal and external changes /
- Evaluation of demonstrated commitment to maintain the effectiveness and improvement of the management system /
- Evaluation of achievement of the organization's policy and objective /
- Customer specific requirements /
- Others / :
-

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; department	Participants	Auditor(s)	R*
Day 1					EDW	
0800-0830	Opening Meeting		Mill and Sustainability	Management representative Auditors	/	
0830 - 1200	<b>DOCUMENT REVIEW:</b> Principle 1 – Management Commitment & Responsibility	MS 2530:2022 Part 4-1				
	Malaysian Sustainable Palm Oil (MSPO) policy	4.1.1		PIC Principle 1	/	
	<i>New establishment</i>	4.1.2		PIC Principle 1	/	
	Existing site management	4.1.3		PIC Principle 1	/	
	Training and competency	4.1.4		PIC Principle 1	/	
	Economic and financial viability plan	4.1.5		PIC Principle 1	/	
	Commitment to contribute to local sustainable development	4.1.6		PIC Principle 1	/	
	Complaints and grievances handling	4.1.7		PIC Principle 1	/	
	Internal audit	4.1.8		PIC Principle 1	/	
	Management review	4.1.9		PIC Principle 1	/	
1200-1300	Lunch Break					
1300-1700	Document review – Principle 2 – Transparency	MS 2530:2022 Part 4-1		PIC Principle 1 Social Liaison Officer Traceability in-charge	/	

	4.2.1 – Communication and consultation 4.2.2 – Traceability 4.2.3 – Transparent and fair price dealing 4.2.4 – Ethical conduct			HR officer			
1700	End of Day 1						

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; department	Participants	Auditor(s)	R*
Day 2					EDW	No
0800-1030	Site Visit – weighbridge, reception, operation, waste management, ponds, WTP, workshop, tanks, mill area boundary, conditions and management of housing, creche, schools, canteen, stores, clinic, facilities  Interviewing - employees / contractors / service providers / villagers		Mill	Mill Manager / Engineer	/	
1030-1200	Document review – Principle 3 – Compliance to legal and other requirements 4.3.1 – Regulatory requirements 4.3.2 – Rights to use land 4.3.3 – Native customary rights	MS 2530:2022 Part 4-1		PIC Principle 3 Legal Officer	/	
1200-1300	Lunch Break					
1300-1700	<b>DOCUMENT REVIEW</b> Principle 4: Responsibility to social, health, safety and employment conditions  4.4.1: Social Impact Assessment (SIA)	MS 2530:2022 Part 4-1		PIC Principle 4	/	
1700	End of Day 2					

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; departm ent	Participants	Auditor(s)		R*
Day 3					EDW		
0800-1200	<b>DOCUMENT REVIEW (Cont)</b> Principle 4: Responsibility to social, health, safety and employment conditions 4.4.2: Employee's safety and health 4.4.3: Employment conditions 4.4.4: Living conditions	MS 2530:2022 Part 4-1		PIC Principle 4	/		
1200-1300	Lunch Break						
1300-1600	Principle 5: Environment, natural resources, biodiversity and ecosystem services 4.5.1 Environmental management 4.5.2: Efficiency of energy use and use of renewable energy 4.5.3: Waste management and disposal 4.5.4: GHG emissions 4.5.5: Water Resources 4.5.6: Environmental conservation and protection 4.5.7: Zero burning practices	MS 2530:2022 Part 4-1		PIC Principle 5	/		

1600-1630	Preparation for closing meeting				/		
1630-1700	Audit Closing Meeting			All	/		
1700	End of Audit						

R\* - Remote auditing by using ICT: ~~yes, blended~~ or no.

In the case of a remote audit, a risk analysis (CF33/CF34) was carried out in advance. The ICT used did not influence or hinder the effectiveness and the integrity of the auditing and the achievement of the audit objectives. The following ICT was used for the marked sessions:

### 3.3 Assessment Programme

#### 3.3.1 Assessment Programme

Mill	STAGE 2 / RA	AA1	AA2	AA3	AA4
	2025	INSERT YEAR	INSERT YEAR	INSERT YEAR	INSERT YEAR
Suajaya Mahir Crop Sdn. Bhd. (Palm Oil Mill)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### 3.3.2 Previous Assessment

Type of assessment	Date of audit
Initial audit Stage 2	07/01/2020 to 09/01/2020
Surveillance Audit 1	13/01/2021 to 14/01/2021
Surveillance Audit 2	10/01/2022 to 11/01/2022
Surveillance Audit 3	09/01/2023 to 11/01/2023
Surveillance Audit 4	15/1/2024 to 17/1/2024
Recertification Audit	6/1/2025 to 8/1/2025

#### 3.3.3 Next assessment

Date of certification	6/3/2020
Date of expiry	5/3/2025
Proposed next certification	6/1/2026

Next certification type	Surveillance Audit 1
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### 3.3.4 Information on management units to be audited in five years cycle.

Suajaya Mahir Crop Sdn Bhd. (Palm Oil Mill) is a palm oil milling company of WTK Group situated in Balingian, Sarawak. It was commissioned in 2019, located at GPS 2°50'46.60"N, 112°42'21.47"E, about one (1) hour drive from Bintulu. The mill is certified with MS2530-4:2013 and MSPO SCCS, with FFB processing capacity of 45 mt/hr. It has undergone a full cycle of 5-years MSPO certification, and now moving ahead to be recertification under the revised MSPO standard. FFB are supplied by their estates and surrounding smallholders.

## 4.0 Summary of Audit Results

This audit was conducted using a sampling process to assess the effectiveness and efficiency of the management system, based on the audit trail established by the assessor. The conclusion of the audit is as follows:

- 1) Nil (0) Major Non-Conformities
- 2) Nil (0) Minor Non-Conformities
- 3) Eleven (11) Opportunities for Improvement (OFI)

All findings have been acknowledged by management, and a detailed summary is provided in this report.

### 4.1. Overview of non-conformities

No non-conformities were identified during this audit

The NC has been annulled in accordance with the MSPO Circular: Resumption of New MSPO Certification Applications and the Provision of Temporary Exemptions, issued in February 2025.

#### 4.1.2 Summary and status of audit findings on previous year

The following non-conformities were identified during this audit

Non-Conformity 1	NCR Ref. No	1-2007-RA-25	Issuance Date	8/1/2025
MSPO clause	4.5.4.1, 4.5.4.2, 4.5.4.3			
Statement of non-conformity	Monitoring of GHG emissions was not using the GHG calculator from the scheme owner.			

	<p>GHG calculation 2024 is shown, not using the GHG calculator from the scheme owner.</p> <p>Revised Transition Plan Under Section 6: Temporary Exemptions from MSPO.</p> <p>Reference made to the Revised Transition Plan for the use of MSPO Standard (MS2530:2022 series) SECTION 6: Temporary Exemptions MPOCC has decided to grant temporary exemptions to certificate holders on following elements where ACBs shall raise Minor Non-Conformity (NC) during the transition audit if the certificate holders found to be non-conformance to the exempted requirements and verify the conformance during the subsequent audit.</p>
Classification	<input type="checkbox"/> Minor <input type="checkbox"/> Major
	<p>For Major issuance, repetitive issue on the specific objective evidence was found</p> <input type="checkbox"/> Yes, immediate suspension <input type="checkbox"/> No
<p>Root Cause Analysis, Correction(s) and Corrective action(s) <i>(to be completed by company)</i></p>	<p><b><u>Root Cause Analysis</u></b></p> <p><b><u>Correction(s)</u></b></p> <p><b><u>Corrective Action(s)</u></b></p>
<p>Evidence of effectiveness <i>(to be completed by auditor)</i></p>	
<p>Conclusion</p>	<p>Choose an item.</p>
<p>Status</p>	<input type="checkbox"/> Open <input type="checkbox"/> Closed, on <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on Click or tap to enter a date. <input type="checkbox"/> Withdrawal, on Click or tap to enter a date.  <p><b>Remark: <i>The NC has been annulled in accordance with the MSPO Circular: Resumption of New MSPO Certification Applications and the Provision of Temporary Exemptions, issued in February 2025.</i></b></p>

Category	NCR Ref. No	Previous year's status	Implementation of agreed corrective action
-		N/A	<input type="checkbox"/> Effective <input type="checkbox"/> Not effective <input checked="" type="checkbox"/> Not applicable

#### 4.1.3 Review and follow up on previous open audit findings

There are no open non conformities from the previous year's audit

#### 4.2 Overview of Opportunity for Improvement (OFI)

The following Opportunity for Improvement (OFI) were identified during this audit

No	MSPO Clause	Statement
1	4.2.1.1	Records shows stakeholders meeting was notified through emails to 10 email owners. It would be an improvement to include other relevant stakeholders in the process of calling for stakeholders meeting.
2	4.2.2.2	Sample of traceability records were verified. It would be an improvement to ensure that all documents related to traceability are filled up with required information.
3	4.2.2.3	It would be appropriate to appoint a management representative who have overall responsibility and authority for the organisation's traceability to be responsible for traceability system.
4	4.2.3.2	An agreement – Letter of Offer between the mill and the supplier is available. It would be an improvement to include in the contract the acceptance of approved auditors to verify the relevant MSPO requirements through on-site inspection, if required.
5	4.2.4.1	While the Anti-Bribery and Anti-Corruption Policy was communicated to some stakeholders, it would be comprehensive to include other stakeholders relevant to all business operations and transactions, including recruitment and award of contracts to receive the policy and to be involved in any related program.
6	4.3.1.1	While a legal register is shown, it would be comprehensive to include other related laws in the legal register – e.g. Akta Pembangunan Sumber Manusia, as there are records showing remittance to HRDF on 9.12.2024 related to HRD levy.
7	4.3.1.2	The listing of legal requirements is shown more on state and national laws. It would be comprehensive to also include ratified international

		laws, conventions and regulations in the legal register, to be monitored for their compliances.
8	4.4.1.1	A Social Impact Assessment is shown, with mitigation plans relate to another document - Social Improvement Plans. It would be an improvement to monitor the progress of these plans and to report them periodically.
9	4.4.3.1	Employees were given briefing on the Human Right policy as shown through training records dated 31/12/2024, for 34 employees. As the total number of employees reported in the mill is 94, it would be appropriate to ensure the rest are given the same briefing and information.
10	4.4.3.2	f) Passports of foreign workers are currently kept inside the mill office, with workers given keys to the lockers, enabling them to access their document on their own. The management is in progress of building a locker room outside of the office building with the intention to give workers free access to their passports around the clock. Until the completion of the facility and the evidence is shown for workers to have free access to their passports anytime, this is considered as a opportunity for improvement. m) While there is a provision in the agreement with employees to terminate contract, it would be appropriate to be clear on any payment (if any) imposed upon termination of contract.
11	4.4.3.8	While records of wages received by contractors' employees are shown, no contract were made available. It would be an improvement to ensure that the contractors sign agreement with their employees.

### 4.3 Stakeholders Consultation

Stakeholder consultation process was conducted by taking samples from the list of stakeholders established by Suajaya Mahir Crop Sdn. Bhd. (Palm Oil Mill) to capture the view, opinion, and expectation of interested parties as a result of operation run by the organization.

<b>1</b>	<b>Contacted stakeholders</b>	<b>FFB supplier (Smallholder) – Beriak Anak Pindau</b>
	<b>Response</b>	Understood FFB pricing mechanism determined by the mill; preferred cash payment and has attended meeting with the mill management (as Tuai Rumah). Average load of FFB sent to the mill - 10mt per month. Contacted through phone.
<b>2</b>	<b>Contacted stakeholders</b>	<b>Transporter - Tong Yen Transportation Sdn Bhd</b>
	<b>Response</b>	He is aware of the mill's policies on safety and health, and is complying to them. Works are performed according to contract, and payments are timely. He raised the issue of road condition during wet seasons and

		acknowledges machineries are always there to assist. Contacted through WhatsApp and phone call.
3	Contacted stakeholders	Police Tatau
	Response	Communicated through WhatsApp – he acknowledges the mill management are corporative and no issue on security.
4	Contacted stakeholders	MPOB Bintulu
	Response	The mill performances are periodically monitored and found to comply with MPOB requirements. No negative issue raised. Contacted through phone
5	Contacted stakeholders	Community leader – TR Luwa Anak Dampak
	Response	He took over the leadership of a 20 doors Iban longhouse about 5 years ago, after the community moved out from their former site in Sg Sekabang Ili. He is aware of the mill implementing MSPO standard. He acknowledges to be recipient of 13 units of blue water tanks, and currently liaising with the mill management to apply for electricity supply from the state. He was interviewed in the mill during the audit.
6	Contacted stakeholders	Clinic – Suajaya Mahir Crop estate
	Response	The Medical Assistant was interviewed in his clinic during the audit. Currently he is working alone. Records were shown of patients seeking treatment. Dispensing of medicines are free, except children, which is charged to their parent (employee of the estate).
7	Contacted stakeholders	Security - Mill
	Response	The worker assigned to take charge of the security gate was interviewed during the audit, and he understood the procedure of controlling workers movement in and out from the mill. His daily records were verified and found to be in order, with evidence shown of prior permission are granted before any workers are allowed to pass through the gate.
8	Contacted stakeholders	Service Provider - Canteen
	Response	Sample canteen operator was interviewed on site. The canteen is operated by the estate to also cater for both the mill and estate's

		communities. She was found not aware on the requirement to be vaccinated with anti-typhoid and to be trained on food handling. Transactions with the mill is through cash term.
9	Contacted stakeholders	<b>FFB Supplier (Outside Estate) - Ikrar Pelita Tatau Plantation Sdn Bhd</b>
	Response	Their FFB transporter was interviewed during the audit. He is aware of the mill practices and standard on crop grading and safety policies. He appeared uncertain on training needs related to MSPO, but no negative issues were raised.
10	Contacted stakeholders	<b>Service Provider - LAK Weighing Systems Sdn Bhd</b>
	Response	Their contract with the mill is to do maintenance to the weighbridge every 6 months. Payments are timely and no negative issues raised. Contact through phone conversation.
	<b>Management feedback</b>	The mill management took cognizance to the compilation of responses gathered from stakeholders, including issues that would require coordination and queries with the estate.
	<b>Auditor comments</b>	The responses from stakeholders were presented to the mill management during the closing meeting, and are well accepted. Any potential issues are to be addressed appropriately.

#### 4.4 Audit Summary and Recommendation for Certification

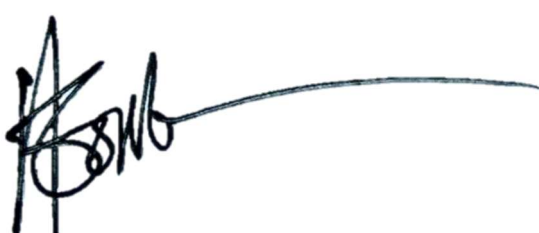

This report details the audit results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to MS 2530:4-1:2022, the audit team recommends to DQS:

- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification

#### 5.0 Official Acknowledgement of the Assessment Findings

	
<b>Lead Auditor: EDWARD AGONG AJAN</b>	<b>Management Representative:</b>
<b>Date: 10/1/2025</b>	<b>Date: 20.3.2025</b>