

Malaysian Sustainable Palm Oil (MSPO)

PUBLIC SUMMARY REPORT

SOP Balingian Palm Oil Mill

BR No	50450701			
Company Address	Lot 17, Block 1, Balingian Land District, KM 7, Jalan Balingian Mukah, 96350 Balingian, Sarawak			
Audit Date	Start	25 November, 2024	End	27 November, 2024
Standard	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements			
Type of Certification	Individual Certification			
Type of Assessment	Surveillance Audit 4			

Report prepared by: Sahudin bin Sapiin

Peer Reviewer by: Syahrizan Syahlan

Certification decision by: Mohd Hidhir bin Hamdan

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SECTION 1.0 PUBLIC SUMMARY REPORT

1.0 Details of Certification Assessment

1.1. Assessment information

Audit Date	25/11/2024 To 27/11/2024
Type of Certification	Individual Certification
Scope of Certification	Sustainable Management of Palm Oil Mill with a processing capacity of 45mt/Hr including the receiving of Fresh Fruit Bunches (FFB) , Milling, Storage, and Transportation of Crude Palm Oil (CPO) and Palm Kernel (PK) applying Mass Balance Supply Chain Model
Type of Assessment	Surveillance Audit 4
Method of Audit	Onsite Audit
MSPO Standards	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements

2.0 Details of Palm Oil Mill

2.1 Site Information

a. Management Representative	
Chong Sia Onn	
b. Contact Information	
Telephone	016-8085492
Email	bpom@sopb.com.my
Website	www.sopb.com.my

b. Details of MPOB License			
License No	Scope of Activity	Processing capacity (mt/hour)	Expiry Date
509492004000	Menjual & Mengalih, Membeli & Mengalih, Menyimpan, Mengilang	45mt/hr	31/12/2024
c. Geographical Location			
GPS Coordinate			
2.979N. 112.4778E			
d. FFB Processed (MT)			
Previous Year Actual(mt) Period: Jan – Dec 2023	Previous Year Budget (mt) Period: Jan – Dec 2023	Annual budget (mt) Period: Jan – Oct 2024	
134636.77	208299	162111	
e. Crude Palm Oil Production (MT)			
Previous Year Actual(mt) Period: Jan – Dec 2023	Previous Year Budget (mt) Period: Jan – Dec 2023	Annual budget (mt) Period: Jan – Oct 2024	
25062.129	40618.305	31611.645	
f. Palm Kernel Production (MT)			
Previous Year Actual(mt) Period: Jan – Dec 2023	Previous Year Budget (mt) Period: Jan – Dec 2023	Annual budget (mt) Period: Jan – Oct 2024	
6886.651	9998.352	7781.328	

2.2 Certification Information

MSPO Certificate	<p>Certificate No: 50450701 MSPO-04</p> <p>Date of Certification: 15/01/2021</p> <p>Date of Expiry: 14/01/26</p>
Other Sustainability Certification	<p>Name of Certification: ISCC PLUS</p> <p>Certificate No: ISCC-PLUS-CERT-DE119-60244257</p> <p>Date of Certification: 7/3/2024</p> <p>Date of Expiry: 6/3/2025</p>
Other Sustainability Certification	<p>Name of Certification: ISCC EU</p> <p>Certificate No: EU-ISCC-CERT-DE119-60244257</p> <p>Date of Certification: 7/3/2024</p> <p>Date of Expiry: 6/3/2025</p>

2.1 Location Map

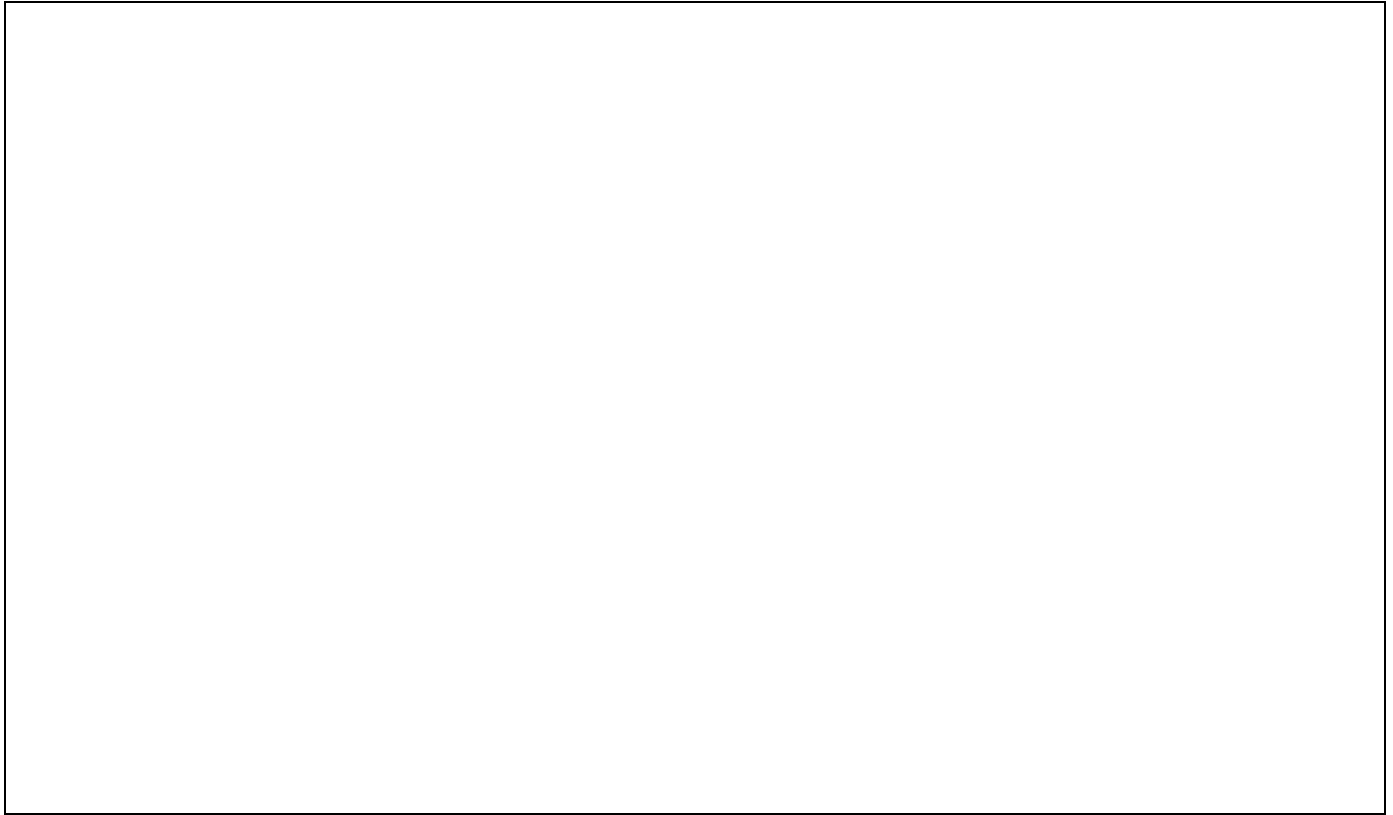
Map showing geographical location, with close-up of the certified entity (estates) with geographical coordinate map of appropriate scale, showing the location and external boundary of the certified area.



AUDIT REPORT_BALINGIAN POM_AA4_2024_TR REVIEWED_2025-01-14_REVISID-14

Suite 56-4 Setia Avenue, Jalan Setia Prima S U13/S, Setia Alam Seksyen U13, 40170 Shah Alam, Selangor, Malaysia

All aspects of the audit are considered confidential



Note : If more than one map, to create own box as above. (to delete this note)

3.0 Assessment Process

3.1 Certification Body

3.1.1 Audit Team Members

The qualification and competency criteria for the audit team members for this assessment as described below.

Name & Audit Role	Criteria	Description
Sahudin bin Sapiin Lead Auditor	Education <input checked="" type="checkbox"/> Tertiary <input type="checkbox"/> Post - Secondary	Graduated from UPM Serdang, Selangor in Diploma in Agriculture (1974 - 1977)
	Work Experience	Started career as assistant in oil palm plantation in year 1978 until 2013 in Sime Darby plantation. Join certification body, DQS since 2016 as Lead auditor in MSPO and SCCS until present.
	Training	Lead Auditor MS 2530-2022 Lead Auditor Lead Auditor IMS ISO 9001:2015 (Exemplar Global) ISO 14001:2015 & 45000 (Exemplar Global) SA8000 by SAI
	Auditing Experience	Has experienced more than 500 Mandays MSPO audit of various organization since 2016.

3.2 Audit Plan

Audit plan / Auditplan	
	Version 29/10/2024 Ref. no. 50450701
Company name	Sarawak Oil Palms Berhad (Balingian Palm Oil Mill)
Satellite office address (if applicable)	Sarawak Oil Palms Berhad (Balingian Palm Oil Mill) Lot 17, Block 1, Balingian Land District, KM 7, Jalan Balingian Mukah, 96350 Balingian, Sarawak
Site(s)	Sarawak Oil Palms Berhad (Balingian Palm Oil Mill) Lot 17, Block 1, Balingian Land District, KM 7, Jalan Balingian Mukah, 96350 Balingian, Sarawak
Standard(s)	MS 2530-3-2:2022: General Principles for Oil Palm Plantations (more than 500 hectares)
Type of audit	Surveillance Audit 4
Type of certification	Individual Certification
Audit team	Lead Auditor – Sahudin bin Sapiin
Audit scope	Sustainable Management of Palm Oil Mill with 45mt/Hr and Purchasing of FFB, Milling, Storing and Dispatching of CPO and PK applying Mass Balance Supply Chain Model
Audit language	Bahasa Malaysia & English
Audit date	25/11/2024 to 27/11/2024
Audit criteria	<ul style="list-style-type: none"> – Requirements of the above-mentioned standard(s) / – Relevant statutory, regulatory and contractual requirements for the management system / – Process documentation of the management system developed by the client / – DQS Audit and certification regulations

Surveillance audit

- Changes to the certified client and its management system /

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- Verification continuous management system implementation /
- Review of effectiveness of measures arising from the previous audit (if applicable) /
- Confirmation of fulfillment of certification requirements /
- Enquiries on aspects of certification (Complaints)
- Review of any client's statements with respect to its certified operations (e.g. promotional material, website, use of DQS logos and marks, use of the certificate)
- Customer specific requirements /
- Others:

Time	Subject; process	Reference	Unit; department	Participants	Auditor	R*
Day 1 – 25/11/2024						
830-900	Opening Meeting	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
0900 – 0915	Logo verification	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/Auditors	SAH	
0915 – 1100	Site Visit – Mill stations, Workshop, landfill, housing, POME, water treatment plant, etc	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1100 – 1200	Document review – Principle 3 – Compliance to legal and other requirements 4.3.1 Regulatory Requirements 4.3.2 Rights to Use Land 4.3.3 Native Customary Rights	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/Auditors	SAH	
1200-1300	Lunch Break					
1300 – 1600	Document review – Principle 1 – Management Commitment & Responsibility 4.1.1 MSPO Policy 4.1.2 New Planting 4.1.3 Existing Site Management 4.1.4 Replanting 4.1.5 Training & Competency 4.1.6 Economic & Financial Viability Plan	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	

	4.1.7 Commitment to Contribute to Local Sustainable Development 4.1.8 Complaints & Grievances 4.1.9 Internal Audit 4.1.10 Management Review					
1500 - 1700	Stakeholder Consultation			Mgmt representative, sustainability team/Auditors	SAH	
1700 - 1730	Soft closing	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/Auditors	SAH	

Time	Subject; process	Reference	Unit; department	Participants	Auditor	R*
Day 2 – 26/11/2024					SAH	
800-1030	Document review Principle 2 Transparency 4.2.1 Communication & Consultation 4.2.2 Traceability 4.2.3 Transparent & Fair Price Dealing 4.2.4 Ethical Conduct	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1100 - 1200	Document review – Principle 4 – Responsibility to Social, Health, Safety & Employment Conditions 4.4.1 Social Impact Assessment (SIA) 4.4.2 Employee’s Safety & Health 4.4.3 Employment Conditions 4.4.4 Living Conditons	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/Auditors	SAH	
1200- 1300	Lunch Break					
1300 - 1500	Document review – Principle 4 4.4.1 Social Impact Assessment (SIA) 4.4.2 Employee’s Safety & Health 4.4.3 Employment Conditions 4.4.4 Living Conditons	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1500 - 1700	Document review – Principle 5 - Environment, Natural Resources, Biodiversity & Ecosystem Services 4.5.1 Environmental Management 4.5.2 Efficiency of Energy Use and Use of Renewable Energy 4.5.3 Waste Management & Disposal	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/Auditors	SAH	

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	4.5.4 GHG Emissions 4.5.5 Water Resources 4.5.6 Environmental Conservation & Protection 4.5.7 Zero Burning Practices					
1700	End of Day 2 Audit					

Time	Subject; process	Reference	Unit; department	Participants	Auditor	R*
Day 3 – 27/11/2024					SAH	
0800 - 1200	Document review – Principle 5 - Environment, Natural Resources, Biodiversity & Ecosystem Services 4.5.1 Environmental Management 4.5.2 Efficiency of Energy Use and Use of Renewable Energy 4.5.3 Waste Management & Disposal 4.5.4 GHG Emissions 4.5.5 Water Resources 4.5.6 Environmental Conservation & Protection 4.5.7 Zero Burning Practices	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1200- 1300	Lunch Break					
1300 - 1500	Document review – Principle 1 to 5	MS 2530:2022 Part 4-1	Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1500 - 1600	Preparation for closing			Mgmt representative, sustainability team/Auditors	SAH	
1600 - 1700	Closing		Balingian POM/Sustain Team	Mgmt representative, sustainability team/ Auditors	SAH	
1700	End of Day 2 Audit					

3.3 Assessment Programme

3.3.1 Assessment Programme

Mill	STAGE 2 / RA	AA1	AA2	AA3	AA4
	2020	2021	2022	2023	2024
Balingian Palm Oil Mill	☒	☒	☒	☒	☒

3.3.2 Previous Assessment

Type of assessment	Date of audit
Initial audit Stage 2	14/12/2020 to 15/12/2020
Surveillance Audit 1	13/12/2021 to 14/12/2021
Surveillance Audit 2	05/12/2022 to 07/12/2022
Surveillance Audit 3	13/11/2023 to 15/11/2023
Surveillance Audit 4	25/11/2024 to 27/11/2024
Recertification Audit	

3.3.3 Next assessment

Date of certification	15/1/2021
Date of expiry	14/1/2026
Proposed next certification	24/11/2025
Next certification type	Recertification

3.3.4 Information on management units to be audited in five years cycle.

<p>SOP (Balingian Palm Oil Mill) is located in Balingian, Mukah, Sarawak, Malaysia, about 1.50hours drive from Bintulu. The Mill processing capacity is 45 metric tons per hour with a total strength of 99 employees including staff. Certified FFB is supplied by own sister estates and nearby oil palm smallholders. The mill is now equipped with latest new technology - ESP.</p> <p>The Mill is now undergoing the new MSPO version MSPO-4-1:2022 standard during the Transition Period which will end by 31/12/2024.</p> <p>This version pays more attention on issues as:</p> <ol style="list-style-type: none"> 1. GHG Emissions 2. Social Responsibility in Code of Business Ethics & Anti-Bribery, Human Rights, etc. 3. Safety & Health

4.0 Summary of Audit Results

This audit was conducted using a sampling process to assess the effectiveness and efficiency of the management system, based on the audit trail established by the assessor. The conclusion of the audit is as follows:

1) 0 Major Non-Conformities

2) 1 Minor Non-Conformity

3) 3 Opportunities for Improvement (OFI)

All findings have been acknowledged by management, and a detailed summary is provided in this report.

4.1. Overview of non-conformities

The following non-conformities were identified during this audit

Choose an item.

Non-Conformity 1	NCR Ref. No	1-0701-AA4-24	Issuance Date	27/11/2024
MSPO clause	MSPO Clause 4.4.1.1 A social impact assessment shall be conducted with the participation of relevant stakeholders in accordance with guidelines provided by the scheme owner to mitigate negative impacts and promote positive impacts. Food security and child rights shall be incorporated aspects to be assessed, if applicable. MSPO Clause 4.4.1.2 The results of the assessment shall be incorporated into an appropriate management plan(s) and/or operational procedures and reviewed at periodic intervals. MSPO Clause 4.4.1.3 The SIA conducted shall be reviewed prior to replanting activities or at five-year intervals.			
Statement of non-conformity	Reference made to the Revised Transition Plan for the use of MSPO Standard (MS2530:2022 series) SECTION 6: Temporary Exemptions MPOCC has decided to grant temporary exemptions to certificate holders on following elements where ACBs shall raise Minor Non-Conformity (NC) during the transition audit if the certificate holders found to be non-conformance to the exempted requirements and verify the conformance during the subsequent audit. The minor NC closure timeline for the exempted clauses may be extended subject to ACBs evaluation and justification and shall obtain MSPO's approval.			
Classification	<input checked="" type="checkbox"/> Minor		<input type="checkbox"/> Major	
	For Major issuance, repetitive issue on the specific objective evidence was found <input type="checkbox"/> Yes, immediate suspension <input checked="" type="checkbox"/> No			

<p>Root Cause Analysis, Correction(s) and Corrective action(s) <i>(to be completed by company)</i></p>	<p><u>Root Cause Analysis</u> <u>Correction(s)</u> <u>Corrective Action(s)</u></p> <p>The SIA is in the Transition period, there is no necessity for the NC to be analysed. Action plan by the client is supported.</p>
<p>Evidence of effectiveness <i>(to be completed by auditor)</i></p>	<p>The SIA is in the Transition period, there is no necessity for the NC to be analysed. Action plan by the client is supported. IMPLEMENTATION OF CAP WILL BE VERIFIED DURING THE NEXT SURVEILLANCE AUDIT</p>
<p>Conclusion</p>	<p>The corrective action plan were reviewed, verified, and accepted. The implementation of the corrective action plan will be verified during the next recertification audit. Minor NC remains open.</p>
<p>Status</p>	<p><input type="checkbox"/> Open <input type="checkbox"/> Closed, on <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on <i>Click or tap to enter a date.</i> <input type="checkbox"/> Withdrawal, on <i>Click or tap to enter a date.</i></p> <p>Remark: The NC has been annulled in accordance with the MSPO Circular: Resumption of New MSPO Certification Applications and the Provision of Temporary Exemptions, issued in February 2025.</p>

Non-Conformity 2	NCR Ref. No	2-0701-AA4-24	Issuance Date	27/11/2024
<p>MSPO clause</p>	<p>MSPO Clause 4.5.4.1 The organisation shall identify GHG emissions sources and type from its respective processes that will generate emissions. Crop sequestration and conservation area, if available. MSPO Clause 4.5.4.2 Monitoring of GHG emission shall use the GHG calculator established by the scheme owner and plans for reduction shall be established and implemented. MSPO Clause 4.5.4.3 The organisation shall report of GHG emissions sources and type to the scheme owner on an annual basis.</p>			
<p>Statement of non-conformity</p>	<p>Objective Evidence Reference made to the Revised Transition Plan for the use of MSPO Standard (MS2530:2022 series) SECTION 6: Temporary Exemptions MPOCC has decided to grant temporary exemptions to certificate holders on following elements where ACBs shall raise Minor Non-Conformity (NC) during the transition audit if</p>			

	the certificate holders found to be non-conformance to the exempted requirements and verify the conformance during the subsequent audit. The minor NC closure timeline for the exempted clauses may be extended subject to ACBs evaluation and justification and shall obtain MPOCC's approval
Classification	<input checked="" type="checkbox"/> Minor <input type="checkbox"/> Major
	For Major issuance, repetitive issue on the specific objective evidence was found <input type="checkbox"/> Yes, immediate suspension <input checked="" type="checkbox"/> No
Root Cause Analysis, Correction(s) and Corrective action(s) <i>(to be completed by company)</i>	<p><u>Root Cause Analysis</u></p> <p><u>Correction(s)</u></p> <p><u>Corrective Action(s)</u></p> <p>The GHG is in the Transition period, there is no necessity for the NC to be analysed. Action plan by the client is supported.</p>
Evidence of effectiveness <i>(to be completed by auditor)</i>	<p>The GHG is in the Transition period, there is no necessity for the NC to be analysed. Action plan by the client is supported.</p> <p>IMPLEMENTATION OF CAP WILL BE VERIFIED DURING THE NEXT SURVEILLANCE AUDIT</p>
Conclusion	<p>The corrective action plan were reviewed, verified, and accepted. The implementation of the corrective action plan will be verified during the next surveillance audit. Minor NC remains open.</p>
Status	<input type="checkbox"/> Open <input type="checkbox"/> Closed, on 7/10/2024 <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on Click or tap to enter a date. <input type="checkbox"/> Withdrawal, on Click or tap to enter a date.
	<p>Remark: The NC has been annulled in accordance with the MSPO Circular: Resumption of New MSPO Certification Applications and the Provision of Temporary Exemptions, issued in February 2025.</p>

Non-Conformity 3	NCR Ref. No	3-0701-AA4-24	Issuance Date	27/11/2024
MSPO clause	OCCUPATIONAL SAFETY AND HEALTH ACT 1994 [ACT 514] 19. Rules on safety and health.			

	An employer of a place of work shall, in consultation with a safety and health committee, prepare and promote rules on safety and health which will ensure the safety and health of persons employed at the place of work for the guidance of such persons.
Statement of non-conformity	Objective evidence During the site visit to the ramp, it was observed that the tail light of the shovel was not functioning and no reverse 'beeping' sound which could pose safety hazards to other nearby users.
Classification	<input checked="" type="checkbox"/> Minor <input type="checkbox"/> Major
	For Major issuance, repetitive issue on the specific objective evidence was found <input type="checkbox"/> Yes, immediate suspension <input checked="" type="checkbox"/> No
Root Cause Analysis, Correction(s) and Corrective action(s) <i>(to be completed by company)</i>	<p><u>Root Cause Analysis</u></p> <p>The person in charge was not aware on the shovel taillight and reverse sensor malfunction as the vehicle inspection was not conducted thoroughly. This is one oversight by the mill management to ensure all machinery are in safe working condition. In addition, the risk assessment for the vehicles does not include reverse alarm in the previous assessment.</p> <p><u>Correction(s)</u></p> <p>On 26/11/2024, the taillight of the machinery (shovel) was repaired and the reverse alarm was installed. (Refer to Attachment 3A). The workers were given safety awareness training regarding the hazard and safety precaution on moving machinery (shovel) at the Loading ramp area. (refer to attachment 3B). The HIRARC has been revised to include the risk assessment for the vehicles reverse alarm. (refer to attachment 3C)</p> <p><u>Corrective Action(s)</u></p> <p>Mill Engineer Fargos Sylvester was appointed as Safety and Health Coordinator at Balingian Palm Oil Mill. This is to ensure that all safety aspects are compliant and to minimize the accidents and incidents occur at the workplace.</p> <p>The inspection and maintenance on the machinery will be conducted periodically. Besides, training on safety awareness regarding the hazard and safety precautions on moving machinery (shovel) will be conducted at least once a year for all machinery operators.</p>
Evidence of effectiveness <i>(to be completed by auditor)</i>	IMPLEMENTATION EVIDENT BY; <ol style="list-style-type: none"> 1) Shovel photos with functioning tail light & reverse alarm 2) Awareness training attendance and training evaluation 3) Training session in progress photos

	4) HIRARC on moving machinery (shovel) was revised with photos.
Conclusion	Minor NC was addressed with the correction and corrective action, which is successfully implemented. Successfully closed based on the evidence submitted, reviewed and verified by the Lead Auditor
Status	<input type="checkbox"/> Open <input checked="" type="checkbox"/> Closed, on 05/12/2024 <input type="checkbox"/> Upgrade to Major NC <input type="checkbox"/> Suspension, on Click or tap to enter a date. <input type="checkbox"/> Withdrawal, on Click or tap to enter a date. Remark: This Minor NC has been successfully closed by the organisation - CLOSED

4.1.2 Summary and status of audit findings on previous year

The following findings were raised during the previous year's audit.

Choose an item.

Category	NCR Ref. No	Previous year's status	Implementation of agreed corrective action
Major NC	1-0701-AA3-23	Closed. Evidence submitted was reviewed, verified and accepted by the lead auditor.	<input checked="" type="checkbox"/> Effective <input type="checkbox"/> Not effective <input type="checkbox"/> Not applicable
Minor NC	2-0701-AA3-23	Closed. Evidence submitted was reviewed, verified and accepted by the lead auditor.	<input checked="" type="checkbox"/> Effective <input type="checkbox"/> Not effective <input type="checkbox"/> Not applicable

4.1.3 Review and follow up on previous open audit findings

The followings open non-conformities from the previous year's audit have been verified.

There are no open non conformities from the previous year's audit

4.2 Overview of Opportunity for Improvement (OFI)

The following Opportunity for Improvement (OFI) were identified during this audit

Choose an item.

No	MSPO Clause	Statement
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1.	4.3.1.1	It was witnessed that the safety signages for noise contributing areas have been in place. It could be better if the management can further improve on the signage so that safety awareness is enhanced.
2.	4.5.1.3	The maintenance for effluent treatment system was adequate and proper. It will be good if management can further improve the availability of scum on the pond surface of anaerobic pond 2 so that it will be in good state of maintenance.
3.	4.5.1.3	The ponds of the effluent treatment system were observed with signages. The management can further improve the signages of the ponding system so that their information is updated.

4.3 Stakeholders Consultation

Stakeholder consultation process was conducted by taking samples from the list of stakeholders established by SOP Balingian Palm Oil Mill to capture the view, opinion, and expectation of interested parties as a result of operation run by the organization.

1	Contacted stakeholders	Mill process workers
	Response	Management is a good listener, accepts complaints and settle as early as possible. Provides overtime and considered very pleasant to work under.
2.	Contacted stakeholders	Canteen operators
	Response	We work under agreement with Mill, service and food pricing is monitored by the mill.
3.	Contacted stakeholders	DOE
	Response	Operations by the mill is within environmental compliance with the necessary competent persons available to manage the Mill
4.	Contacted stakeholders	DOSH
	Response	Operations by the mill is within OSH compliance with the necessary competent persons available to manage the Mill
5.	Contacted stakeholders	House occupants
	Response	Complaints were attended well. Grass trimming was timely but water though treated was still 'colored'.

Management feedback	We will attend to any of our workers issues in a most amicable manner as to maintain & foster good ties apart from protecting & respecting each other.
Auditor comments	The Mill has been in a very cosy situation whereby the cleanliness was witnessed, safety & health and environmentally-complied. The incinerators were still in operation and permitted by DOE.

4.4 Audit Summary and Recommendation for Certification

This report details the audit results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to MS 2530:4-1:2022, the audit team recommends to DQS:

- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification

5.0 Official Acknowledgement of the Assessment Findings

Lead Auditor: Sahudin bin Sapiin	Management Representative:
Date: 29/11/2024	Date: <small>Click or tap to create a date.</small> GALAU MELAYONG Sarawak Oil Palms Berhad <small>No. 124-128 Jalan Bendahara 98000 Kluang, P. O. Box 547 98007. Miri, Sarawak, Malaysia</small>