

# Malaysian Sustainable Palm Oil (MSPO)

## PUBLIC SUMMARY REPORT

### Carotino Palm Oil Mill

<b>BR No</b>	50450685			
<b>Company Address</b>	PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan, Pahang, Malaysia			
<b>Audit Date</b>	<b>Start</b>	4 August, 2025	<b>End</b>	4 August, 2025
<b>Standard</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements			
<b>Type of Certification</b>	Individual Certification			
<b>Type of Assessment</b>	Recertification Audit			

**Report prepared by:** Milton James Adam

**Peer Reviewer by:** Remi Bin Rasidi

**Certification decision by:** Noorainie Binti Awang Anak

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## SECTION 1.0 PUBLIC SUMMARY REPORT

### 1.0 Details of Certification Assessment

#### 1.1. Assessment information

<b>Audit Date</b>	4/8/2025 To 4/8/2025
<b>Type of Certification</b>	Individual Certification
<b>Scope of Certification</b>	Sustainable Management of Palm Oil Mill with 45mt/hr including Purchasing of FFB, Milling, Storing and Dispatching of CPO and PK applying Mass Balance Supply Chain Model
<b>Type of Assessment</b>	Recertification Audit
<b>Method of Audit</b>	Onsite Audit
<b>MSPO Standards</b>	MS 2530-4-1: 2022 General Principles for Palm Oil Mill including Supply Chain Requirements

### 2.0 Details of Palm Oil Mill

#### 2.1 Site Information

<b>a. Management Representative</b>	
Mr. Wong Chun Wei	
<b>b. Contact Information</b>	
<b>Telephone</b>	016 6687 545
<b>Email</b>	wongcw@jcc.com.my
<b>Website</b>	www.carotino.com

b. Details of MPOB License			
License No	Scope of Activity	Processing capacity (mt/hour)	Expiry Date
500356604000	<i>Menjual dan mengalih FFB, PK, CPO &amp; SPO</i> <i>Membeli dan mengalih FFB, PK, CPO</i> <i>Menyimpan PK, CPO, SPO</i> <i>Mengilang FFB</i>	45 MT/hr  <i>(Daya pemprosesan yang di benarkan: 192000 mt buah kelapa sawit setahun)</i>	31/10/2025
c. Geographical Location			
GPS Coordinate			
Latitude 3.816600 Longitude 102.818200			
d. FFB Processed (MT)			
Previous Year Actual(mt) Period : <i>July 2024 - June 2025</i>	Previous Year Budget (mt) Period : <i>July 2024 - June 2025</i>	Annual budget (mt) Period: <i>July 2025 - June 2026</i>	
129,130.54	130,978.00	127,950.00	
e. Crude Palm Oil Production (MT)			
Previous Year Actual(mt) Period : <i>July 2024 - June 2025</i>	Previous Year Budget (mt) Period : <i>July 2023 - June 2025</i>	Annual budget (mt) Period: <i>July 2025 - June 2026</i>	
25,495.01	27,041.28	26,474.63	
f. Palm Kernel Production (MT)			
Previous Year Actual(mt) Period : <i>July 2024 - June 2025</i>	Previous Year Budget (mt) Period : <i>July 2024 - June 2025</i>	Annual budget (mt) Period: <i>July 2024 - June 2025</i>	
5,381.92	7,061.66	6,923.09	

## 2.2 Certification Information

<b>MSPO Certificate</b>	<p>Certificate No: 50450685 MSPO4-1-22</p> <p>Date of Certification: 10/10/2025</p> <p>Date of Expiry: 09/10/2030</p>
<b>Other Sustainability Certification</b>	<p>Name of Certification: RSPO</p> <p>Certificate No: RSPO 649410</p> <p>Date of Certification: 27/4/2010</p> <p>Date of Expiry: 26/4/2030</p>
<b>Other Sustainability Certification</b>	<p>Name of Certification: ISCC EU</p> <p>Certificate No: EU-ISCC-Cert-MY275-20241376</p> <p>Date of Certification: 1/10/2024</p> <p>Date of Expiry: 4/10/2025</p>

## 2.1 Location Map

Map showing geographical location, with close-up of the certified entity (estates) with geographical coordinate map of appropriate scale, showing the location and external boundary of the certified area.

**Estate:** Click or tap here to enter text.

**GPS Coordinate :** Latitude 3.816600 Longitude 102.818200



### 3.0 Assessment Process

#### 3.1 Certification Body

##### 3.1.1 Audit Team Members

The qualification and competency criteria for the audit team members for this assessment as described below.

Name & Audit Role	Criteria	Description
Milton James Adam  Lead Auditor	Education  <input checked="" type="checkbox"/> Tertiary <input type="checkbox"/> Post Secondary	Diploma in Agricultural Science 1981 (UPM, Serdang) B.Sc. in Agricultural Science in 1989 (UPM, Serdang) Diploma in Plantation Management in 2004 (UTM)
	Work Experience	<ul style="list-style-type: none"> <li>a. Assistant Agric. Officer (Agric. Dept. Sarawak) - 1982 to 1986</li> <li>b. Agric. Officer (Land Custody and Development Authority) - 1989</li> <li>c. Regional Project Manager (Agric.) (Land Custody and Development Authority) - 2009</li> <li>d. Environment and Sustainability Manager (Sarawak Land Consolidation and Rehabilitation Authority-SALCRA) - 2010 to 2017</li> <li>e. Human Resources and Administration Manager (SALCRA) - 2017 to 2019</li> <li>f. Freelance MSPO Auditor/Lead Auditor - 2019 to present.</li> </ul>
	Training	Completed training in MSPO 2.0 LA Auditor Course, ISO 9001 Exemplar Global, IMS 45001 Exemplar Global and ESG.
	Auditing Experience	Conducted more than 350 mandays of MSPO Certification audits (as Co-Auditor and Lead Auditor) for various Certification Bodies such as DQS, UNICERT, NIOSH, DIMA and KEBAL RESOURCES.

<p>Shahrizal Redzuan Bin Ambak</p> <p>Auditor</p>	<p>Education</p> <p><input checked="" type="checkbox"/> Tertiary</p> <p><input type="checkbox"/> Post Secondary -</p>	<p>Graduated in Diploma of Planting Industry Management (DPIM) from UiTM Pahang in 1999.</p>
	<p>Work Experience</p>	<p>Began career as a Cadet Assistant Manager with Dynamic Plantation Sdn Bhd (IOI) in 1999 and concluded service in 2022 as Admin &amp; Human Resource Manager at a Government-Linked Company (GLC).</p> <p>Joined the certification body (DQS) in 2016 as a freelance auditor for MSPO Certification (MS2530:2013 and MSPO SCCS) and ISCC, has remained active to date.</p> <p>Also recognised as an endorsed trainer for MSPO 2.0 under DQS.</p>
	<p>Training</p>	<p>Has successfully completed 40 hours training in MS2530:2022, ISO 9001, SA 8000, IMS (14001 &amp; 45001) lead auditor course and ISCC.</p>
	<p>Auditing Experience</p>	<p>A qualified and experienced auditor for MSPO since 2016, with extensive exposure to various types of organisations. Also actively involved in sustainability certification audits under ISCC from 2018 – 2022</p>

Name & Audit Role	Criteria	Description
<p>Azman Samion</p> <p>Auditor</p>	<p>Education</p> <p><input checked="" type="checkbox"/> Tertiary</p> <p><input type="checkbox"/> Post Secondary -</p>	<p>Possesses Master in Business &amp; Administration (MBA) from University Utara Malaysia (2007). Graduated with a Bachelor's degree in agribusiness from the Universiti Pertanian Malaysia (1988).</p>

	<p>Work Experience</p>	<p>Has 30 years of working experience in the plantation industry at the managerial level in Malaysia and abroad. Has substantial planting experience in oil palm, rubber, and cocoa with the last post as a Plantation Controller of the company. Embarked in MSPO audit since the year 2018 as associate auditor to Certificate Bodies (CBs) DQS Certification (M) SB, Platinum Shauffmantz Veritas (PSV) SB, Niosh Certification SB &amp; BSI Services (M) SB with accumulative manday audit as at to date is 645 manday under capacity as a Lead Auditor and Co-Auditor. Has met the qualification requirements as an ABMS Auditor, and is currently undergoing an Auditor In-training program to complete the required manday.</p>
	<p>Training</p>	<p>Has obtained the competency in various field as follow:</p> <ol style="list-style-type: none"> <li>1. MSPO MS2530:2022 Lead Auditor Course.</li> <li>2. MSPO SCCS Lead Auditor course.</li> <li>3. ISO 9001:2015 Lead Auditor Course Quality Management System.</li> <li>4. ISO 45001:2015 Lead Auditor Course Occupational Health And Safety Management System</li> <li>5. SA 8000 Introduction and Basic Auditor Training Course</li> <li>6. ISO 37001:2016 Lead Auditor Course Anti-Bribery Management Systems</li> </ol> <p>Legal Requirements complementing To MS ISO 37001:2016 Anti-Bribery Management System (ABMS).</p>
	<p>Auditing Experience</p>	<p>Has auditing experienced for more than two hundred and ninety-two (292) in MSPO MS2530 audit and Four (4) ABMS ISO 37001 (Anti-bribery management system) audit in various organization since year 2018.</p>

### 3.2 Audit Plan

<b>Audit plan / Auditplan</b>	
	Version (date ) 31/07/2025 Ref. no. 50450685
Company name	Carotino Palm Oil Mill PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan, Pahang, Malaysia
Satellite office address (if applicable)	Click or tap here to enter text.
Site(s)	Carotino Palm Oil Mill PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan, Pahang, Malaysia
Standard(s)	MS 2530-4-1:2022: General Principles for Palm Oil Mill
Type of audit	Recertification Audit
Type of certification	Individual Certification
Audit team	Lead Auditor - Milton James Adam (MJA) Co Auditor - Shahrizal Ridzuan Bin Ambak (SRA) Co Auditor - Azman Bin Samion (AZM) DSM Witness - Mr. Aziz bin Long
Audit scope	Sustainable management of a palm oil with a processing capacity of 40 MT/hour, including the receiving of Fresh Fruit Bunches (FFB), milling, storage and dispatch of Crude Palm Oil (CPO) and Palm Kernel (PK), applying the Mass Balance Supply Chain Model
Audit language	English, Melayu
Audit date	04/8/2025 to 4/8/2025
Audit criteria	
	<ul style="list-style-type: none"> <li>— Requirements of the above-mentioned standard(s) /</li> <li>— Relevant statutory, regulatory and contractual requirements for the management system /</li> <li>— Process documentation of the management system developed by the client /</li> <li>— DQS Audit and certification regulations</li> </ul>

## Audit objectives(s)

### Recertification audit

- Evaluation of the performance of the management system over the period of certification
- Review of previous surveillance audit reports
- Review of effectiveness of measures arising from the previous audit (if applicable)
- Evaluation of effectiveness of the management system in its entirety in the light of internal and external changes
- Evaluation of demonstrated commitment to maintain the effectiveness and improvement of the management system
- Evaluation of achievement of the organization's policy and objective
- Customer specific requirements
- Others / :

Time	Subject; process Process names as defined by client / <i>Prozessbezeichnungen des Kunden</i>	Reference	Unit; department	Participants	Auditor(s)			R*
					MJA	SRA	AZM	
0800-0830	Opening Meeting		All	Management representative Auditors				
0900 - 1000	Document review - Principle 1 - Management Commitment & Responsibility	MS 2530:2022 Part 4-1		Management representative				
1000 - 1100	External Stakeholder Consultations			Stakeholders				
0900 - 1000	Site Visit - Workshop, landfill, housing, POME, water treatment plant, etc.	MS 2530:2022 Part 4-1		Manager, Engineers, Management representative				
1000-1200	Principle 1 - Management Commitment & Responsibility (cont.)	MS 2530:2022 Part 4-1		Management representative				
	Document review - Principle 2 - Transparency	MS 2530:2022 Part 4-1		Management representative				
	Document review - Principle 3 - Compliance with legal and other requirements	MS 2530:2022 Part 4-1		Management representative				
1200-1300	Lunch Break							
1300-1600	Principle 1 - Management Commitment & Responsibility (cont)	MS 2530:2022 Part 4-1		Management representative				
	Document review - Principle 4: Responsibility to social, health, safety and employment conditions	MS 2530:2022 Part 4-1		Management representative				

	Document review – Principle 5: Environment, natural resources, biodiversity and ecosystem services	MS 2530:2022 Part 4-1		Management representative				
1600	Auditor Discussion			Auditors				
1630	Audit Closing			Managers and all relevant personnels				
1700	End of Audit							

\*) Remote auditing by using ICT: yes, blended or no.

### 3.3 Assessment Programme

#### 3.3.1 Assessment Programme

Mill	STAGE 2 / RA	AA1	AA2	AA3	AA4
	2025	2026	2026	2027	2028
Carotino Palm Oil Mill	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### 3.3.2 Previous Assessment

Type of assessment	Date of audit
Initial audit Stage 2	15/8/2017 to 18/8/2017
Surveillance Audit 1	2/8/2021 to 6/8/2021
Surveillance Audit 2	8/8/2022 to 11/8/2022
Surveillance Audit 3	7/8/2023 to 10/8/2023
Surveillance Audit 4	12/8/2024 to 15/8/2024
Recertification Audit	5/5/2025 to 5/8/2025

#### 3.3.3 Next assessment

Date of certification	10/10/2025
Date of expiry	9/10/2030
Proposed next certification	3/8/2026
Next certification type	Surveillance Audit 1

### 3.3.4 Information on management units to be audited in five years cycle.

The Carotino Palm Oil Mill is expected to be in normal operation within the JC Chang Certification Group in the next five years cycle. Its capacity of 45 mt/hr is also expected to be maintained as there is no mention of new areas being developed. It is also expected that the Mill's production is going to be reduced as the sister estates which supply all their crops to the Mill are mostly at old, matured age and are now being replanted in phases. Mandatory sustainability assessment shall still be conducted to ensure the Group maintain its sustainable management systems.

## 4.0 Summary of Audit Results

This audit was conducted using a sampling process to assess the effectiveness and efficiency of the management system, based on the audit trail established by the assessor. The conclusion of the audit is as follows:

- 1) **None (0) Major Non-Conformities**
- 2) **None (0) Minor Non-Conformities**
- 3) **One (1) Opportunities for Improvement (OFI)**

All findings have been acknowledged by management and a detailed summary is provided in this report.

### 4.1. Overview of non-conformities

The following non-conformities were identified during this audit

No non-conformities were identified during this audit

#### 4.1.2 Summary and status of audit findings on previous year

The following findings were raised during the previous year's audit.

No non-conformities were identified during the previous year's audit

Category	NCR Ref. No	Previous year's status	Implementation of agreed corrective action
Choose an item.		N/A	<input type="checkbox"/> Effective <input type="checkbox"/> Not effective <input checked="" type="checkbox"/> Not applicable

#### 4.1.3 Review and follow up on previous open audit findings

The followings open non-conformities from the previous year's audit have been verified.

There are no open non conformities from the previous year's audit

AUDIT REPORT\_MS2530 PART 4.1\_REV 13\_20241014 CAROTINO PALM OIL MILL\_2025\_RA-14

Suite 56-4 Setia Avenue, Jalan Setia Prima S U13/S, Setia Alam Seksyen U13, 40170 Shah Alam, Selangor, Malaysia

All aspects of the audit are considered confidential

#### 4.2 Overview of Opportunity for Improvement (OFI)

The following Opportunity for Improvement (OFI) were identified during this audit

Choose an item.

No	MSPO Clause	Statement
1	4.4.1.1, 4.4.1.2 & 4.4.1.3	<p>Based on the document review and management interview, it was observed that the final approval for the appointment of the SIA consultant required endorsement from the Board of Directors, resulting in a longer internal decision-making process. The implementation is targeted for September 2025.</p> <p>The current system could be further improved by streamlining internal decision workflows or establishing pre-approved vendor panels to expedite the initiation of time-sensitive compliance activities.</p> <p>This would help ensure that the organization meets regulatory timelines more efficiently and demonstrates a proactive and systematic approach in mitigating social risks, including food security and child rights, as required under the MSPO standard.</p>

#### 4.3 Stakeholders Consultation

Stakeholder consultation process was conducted by taking samples from the list of stakeholders established by Carotino Palm Oil Mill to capture the view, opinion, and expectation of interested parties as a result of operation run by the organization.

1	<b>Contacted stakeholders</b>	<b>Officer-in charge</b> <b>MPOB Office, Kuantan, Pahang</b>
	<b>Response</b>	Just transferred to MPOB Office in Kuantan. From Briefings and handing over notes from the previous MPOB Officer, the Carotino Palm Oil Mill has no issue. All documents and site management are valid and well managed respectively.
2	<b>Contacted stakeholders</b>	<b>Officer-in charge</b> <b>Jabatan Keselamatan, Pahang (JKP)</b>
	<b>Response</b>	The department makes a site visit to the Mills every 15 months. For Carotino Mill, the department's last visit was on 05/03/2025. Every visit 3 types of inspection are done: (1) Documents inspection, (2) Factory/Processing plant inspection and (3) Machinery inspection.

		The Mill has always passed these inspections and so far, there has been no issue arising from these mandatory inspections.
3	<b>Contacted stakeholders</b>	<b>Senior Assistant</b>
	<b>Response</b>	<p>Been working with Carotino Mill for 15 years. Now in charge of workshop, manpower, planning for maintenance and also involve in processing (for quality) and preparing for sustainability certifications (documents &amp; physical)</p> <p>Good to work in this company as it takes care of its staff and workers. Benefits include annual leave, transport allowance, entertainment allowance (for executives), annual bonus, medical benefits, group insurance and so forth. Children of executives and staff are also given educational aids and transportation to school.</p>
4	<b>Contacted stakeholders</b>	<b>FFB Grader (Malaysian)</b>
	<b>Response</b>	Originally from Semporna, Sabah. Working in the mill here for the last 3 years, to gain some experience. Good place to start work. The mill provide free housing with amenities and free PPE such as boots, helmet and ear plugs. On the job training is also provided such training on FFB grading by MPOB. Other training are also given by the mill management such as First Aid, Safety and awareness on company policies.
5	<b>Contacted stakeholders</b>	<b>General Worker from Myanmar</b>
	<b>Response</b>	Been working in this mill for 13 years. Now doing maintenance work at the water treatment plant. Don't have any intention of moving to other place to work because the working environment here is good. He is given a monthly salary with 2 days off in a month. PPE and housing with amenities are also given free. No complaint on job or working condition.

<b>Management feedback</b>	Accept the OFI finding on the delay in conducting SIA which is actually done by HQ. The mill expects the SIA can be done soon and will be more ready for the next surveillance audit. Overall, a very good audit.
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<b>Auditor's comment</b>	Mill is well prepared for the audit. Documents are well prepared and audit sites have been well kept and well managed. The witness audit by DSM which was held at the same time was also well conducted and no finding was given in this audit.
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#### 4.4 Audit Summary and Recommendation for Certification

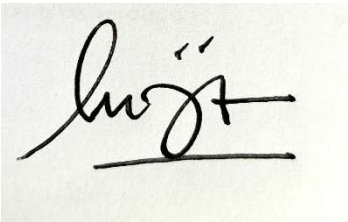

This report details the audit results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to MS 2530:4-1:2022, the audit team recommends to DQS:

- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification

#### 5.0 Official Acknowledgement of the Assessment Findings

	
<b>Lead Auditor: Milton James Adam</b>	<b>Management Representative: Wong Chun Wei</b>
<b>Date: 5/8/2025</b>	<b>Date: 24/09/2025</b>