

# MSPO CERTIFICATION

## EXECUTIVE / PUBLIC SUMMARY REPORT

### CAROTINO SDN BHD (CAROTINO PALM OIL MILL)

<b>BR No</b>	50450685			
<b>Site Address</b>	PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan Pahang			
<b>Audit Date</b>	<b>Start Date</b>	12 August, 2024	<b>End Date</b>	14 August, 2024
<b>Audit Method</b>	Onsite Audit			
<b>Scope of Certification</b>	Individual Certification			
<b>Audit Type</b>	Surveillance Audit 4			

## Table of Contents

SECTION 1.0 PUBLIC SUMMARY REPORT .....	3
1. Details of Certification Assessment.....	3
2.0 Details of Estate(s): .....	3
3.0 Assessment Process .....	6
4.0 Audit Agenda.....	7
5.0 Summary of Audit Results.....	12
6.0 Audit Findings .....	12
SECTION 2.0 AUDIT REPORT (PALM OIL MILL).....	14
1.0 Introduction .....	14
2.0 Audit Evaluation Process.....	14
3.0 Stakeholders Consultation .....	60
4.0 Audit Information .....	62
5.0 Overview Non-Conformity.....	67
6.0 Overview of OFI And Concerns .....	67
7.0 Appendixes .....	68
8.0 Attachment .....	71

## SECTION 1.0 PUBLIC SUMMARY REPORT

### 1. Details of Certification Assessment

<b>Audit Date</b>	12/8/2024 To 14/8/2024
<b>Scope of Certification</b>	Individual Certification
<b>Audit Type / Type of Audit</b>	Surveillance Audit 4
<b>Method of Audit</b>	Onsite Audit
<b>MSPO Standards</b>	Malaysian Sustainable Palm Oil (MSPO) in accordance to the MS 2530-4:2013 (Part 4): General principles for palm oil mills

### 2.0 Details of Estate(s):

#### 2.1 Information

<b>Management Contact Person</b>	Kenny Alvin Ligungjang
<b>Contact Number</b>	010-9338653
<b>E-mail Address</b>	<a href="mailto:carotinomill@jcc.com.my">carotinomill@jcc.com.my</a>
<b>MPOB License</b>	
<b>a. License Number</b>	500356604000
<b>b. Company Registered</b>	Carotino Sdn Bhd (Carotino Palm Oil Mill)
<b>c. Site Address</b>	PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan Pahang
<b>d. Scope of Activity</b>	Menjual dan Mengalih FFB,PK,CPO, SPO Membeli dan Mengalih FFB,PK,CPO Menyimpan PK,CPO,SPO Mengilang FFB
<b>e. Expiry Date</b>	30/10/2024
<b>f. BR Number</b>	50450685
<b>Processing Capacity (MT/hr)</b>	45 mt/hr

<b>Estimated certified palm oil (CSPO)</b>	30648.62 mt (7/2024 – 6/2025)
<b>Estimated certified palm kernel (CSPK)</b>	7658.31 mt (7/2024 – 6/2025)
<b>GPS Coordinate (DMS)</b>	N3° 48'59.8572" E102° 49'5.5668
<b>MSPO Certification Validity</b>	<input checked="" type="checkbox"/> Yes: MS2530-4:2013 <input type="checkbox"/> No  Date of Certification: 9/10/20 Valid Until: 8/10/25
<b>Other sustainability certifications</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  Name of Certification: ISCC EU Date of Certification: 5/10/23 Valid Until: 4/10/24
<b>Other sustainability certifications</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  Name of Certification: RSPO Date of Certification: 27/4/20 Valid Until: 26/4/25

## 2.2 Location Map

Map showing geographical location, with close-up of the certified entity (mill) with geographical coordinate

<b>Mill Name: CAROTINO SDN BHD (CAROTINO PALM OIL MILL)</b>	<b>GPS Coordinate (DMS): N3° 48'59.8572" E102° 49'5.5668</b>
	

### 3.0 Assessment Process

<b>Total Man-day</b>	3
Lead Auditor <i>Note : Tap (+) button to add section/row if required. (to delete this note)</i>	Name: S. RIDZUAN Qualification: Post Secondary Working Experience: Minimum 10 years
<b>Proposed Date of Next Audit</b>	12/8/2025
<b>Type of Next Assessment</b>	Surveillance Audit 4
<b>Information on certified entities to be audited in the five (5) years cycle</b>	<p>Carotino Palm Oil Mill is situated in Pahang Region, Ulu Lepar. The mill capacity throughput of 45 metric tonnes per hour, the mill is efficiently processed Fresh Fruit Bunch (FFB) from their own supply chain (under JC Chang Group). The mill also produces Crude Palm Oil (CPO) and Palm Kernel (PK).</p> <p>This palm oil mill is proudly certified from multiple certification such as Roundtable Sustainable Palm Oil (RSPO), International Sustainability Carbon Certification (ISCC) and Malaysian Sustainable Palm Oil (MSPO).</p> <p>With these certified certifications for Carotino Palm Oil Mill it shows that the organization (JC Chang Group) are committed to become part of the responsible and sustainable production unit in Malaysia Palm Oil Processing industry.</p>

*Note: Auditors listed are meeting with competency criteria according to clause 3 (Table 1) of Competency Requirement for Certification Body of Operating Oil Palm Management Certification Under the Malaysian Sustainable Palm Oil (MSPO) Certification Scheme (ACB – OPMC 1, Issue 1, 01 August 2017) and clause 7 of ISO/IEC 17021 Requirements for The Accreditation of Certification Bodies.*

## 4.0 Audit Agenda

BR Number	50450685
Company Name & Address	CAROTINO SDN BHD (CAROTINO PALM OIL MILL)
Site (s)	PT 116, Lot 3840 Mukim Ulu Lepar, 26500 Kuantan Pahang
Standard	MS2530-4 :2013 (Part 4): General Principles for Palm Oil Mills
Type of Audit	Surveillance Audit 4
Audit Method	On site audit
Summary of Job Audit Time (JAT)	Mill (3) Manday Total allocation of manday(3)
Audit Team & Members	Lead Auditor: S. Ridzuan
Audit Scope	Oil Palm Mills – Individual Certification  Sustainable management of palm oil mill with 45MT / hr
Audit Language	English & Bahasa Melayu
Audit Date	Start 12/8/2024 End 14/8/2024
Number(s) of Action Plan from the previous audit	1 Major NC 1 Minor NC (Other information: 4 OFIs)

### Surveillance audit

1. Changes to the certified client and its management system
2. Verification continuous management system implementation
3. Review of effectiveness of measures arising from the previous audit (if applicable)
4. Confirmation of fulfillment of certification requirements
5. Enquiries on aspects of certification (Complaints)
6. Review of any client's statements with respect to its certified operations (e.g. promotional material, website, use of DQS logos and marks, use of the certificate)
7. Customer specific requirements
8. Others:

Time	Subject; process	Reference	Unit; department	Participants	Auditor(s)
<b>Date: Day 1 – 12/8/2024 – Carotino Palm Oil Mill</b>					
08:00	Opening Meeting	-	Carotino Palm Oil Mill	Top management / Management Representative	SRA
08:30	4.1.1 MSPO Policy 4.1.2 Internal Audit 4.1.3 Management Review 4.1.4 Continual Improvement	MS2530-4:2013 Principle 1	Carotino Palm Oil Mill	Management Representative	SRA
10:30	4.2 - Transparency 4.2.1 Transparency of information and documents 4.2.2 Transparent method of communication & consultation 4.2.3 Traceability	MS2530-4:2013 Principle 2	Carotino Palm Oil Mill	Management Representative	SRA
11:30	4.3 - Compliance to Legal Requirements 4.3.1 Regulatory requirements 4.3.2 Land use rights 4.3.3 Customary rights	MS2530-4:2013 Principle 3	Carotino Palm Oil Mill	Management Representative	SRA
<b>13:00</b>	<b>LUNCH BREAK</b>				
14:00	4.4 Social Responsibility, Health, Safety & Employment Condition 4.4.1 SIA 4.4.2 Complaints & grievances 4.4.3 Commitment to contribute to local sustainable development 4.4.4 Employees safety and health 4.4.5 Employment conditions 4.4.6 Training and competency	MS2530-4:2013 Principle 4	Carotino Palm Oil Mill	Management Representative	SRA

<b>17:00</b>	<b>END OF DAY 1 AUDIT</b>				
<b>Date: Day 2 – 13/8/2024– Carotino Palm Oil Mill</b>					
<b>Time</b>	<b>Subject; process</b>	<b>Reference</b>	<b>Unit; department</b>	<b>Participants</b>	<b>Auditor(s)</b>
08:00	Site Visit		Carotino Palm Oil Mill	Management Representative	SRA
11:00	4.5 Environment, Natural Resources, Biodiversity & Ecosystem Services 4.5.1 Environmental Management Plan 4.5.2 Efficiency of energy use and use of renewable energy 4.5.3 Waste management and disposal	MS2530-4:2013 Principle 5	Carotino Palm Oil Mill	Management Representative	SRA
<b>13:00</b>	<b>LUNCH BREAK</b>				
14:00	4.5 Environment, Natural Resources, Biodiversity & Ecosystem Services 4.5.4 Reduction of pollution and emission 4.5.5 Natural water resources	MS2530-4:2013 Principle 5	Carotino Palm Oil Mill	Management Representative	SRA

17:00	<b>END OF DAY 2 AUDIT</b>				
<b>Date: Day 3 – 14/8/2024– Carotino Palm Oil Mill</b>					
08:00	4.6 Best Practices 4.6.1 Site management / Mill Management	MS2530-4:2013 Principle 6	Carotino Palm Oil Mill	Management Representative	SRA
11:00	Stakeholder Consultation		Carotino Palm Oil Mill	Management Representative / Stakeholders	SRA
13:00	<b>LUNCH BREAK</b>				
14:00	4.6 Best Practices 4.6.2 Economic and financial viability plan 4.6.3 Transparent and fair price dealing 4.6.4 Contractor	MS2530-4:2013 Principle 6	Carotino Palm Oil Mill	Management Representative	SRA
16:30	Closing Meeting		Carotino Palm Oil Mill	Management Representative	SRA
17:00	<b>END OF DAY 3 AUDIT</b>				

Date of Audit Agenda Sent to the Client: **26/7/2024**

**Status**

- The Audit Agenda is maintained.
- The Audit Agenda is altered as follows:
- The Audit Objectives has met.
- The Audit Objectives could not be met.

## 5.0 Summary of Audit Results

### 5.1 Audit Summary and Recommendation for Certification

This report details the audit results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to MS 2530-4:2013, the audit team recommends to DQS:

- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification.

## 6.0 Audit Findings

Type of Findings	Total Number of Findings	Responses from Entities
NC Major	Nil	<input type="checkbox"/> Not Applicable <input checked="" type="checkbox"/> Acknowledge
NC Minor	Nil	<input type="checkbox"/> Not Applicable <input checked="" type="checkbox"/> Acknowledge
OFI	1	<input type="checkbox"/> Not Applicable <input checked="" type="checkbox"/> Acknowledge
Issue raised during Stakeholder Consultation?	No	<input type="checkbox"/> Not Applicable <input checked="" type="checkbox"/> Acknowledge

Official Sign-off of the assessment findings:

Lead Auditor Signature

A handwritten signature in black ink, appearing to be 'M. J. ...', written over a light blue horizontal line.

Name:

Date: **23/8/2024**